



Solid Waste – Frequently Asked Questions

Landfills

1. How many landfills are there in the Peace River Regional District?
 - There are three landfills within the Peace River Regional District. One located near Fort St. John, one located 16 km west of Dawson Creek, and one located in Chetwynd. For more information on hours and locations click here (Insert link in webpage).
2. Who operates the Landfills?
 - While the landfills are managed by the Peace River Regional District, all three landfills are operated by the same contractor, GFL Environmental (formerly SSG Environmental), since August 2015.
3. Why does it cost \$15 for receipt printout?
 - This is a service fee for utilizing Peace River Regional District infrastructure (scale) without using the facility to drop off waste. The cost is for use of the scale to weigh the material in question and for the provision of a scale ticket without using the facility.

Transfer Stations

4. How many transfer stations are in the Peace River Regional District?
 - There are 16 attended transfer stations and there are 13 unmanned transfer stations. For more information on hours and locations click here (Insert link in webpage).
5. How much does it cost to build a transfer station?
 - The cost to construct a transfer station varies. It depends on location and type of sites (Tier 2 vs Tier1). Generally, the cost is approximately \$300,000 to \$500,000 to construct.
6. How much does it cost to operate a transfer station?
 - Based on a 26 hour work week, the operational budget is between, \$110,000 to \$120,000 per year. Variables in the operational cost depends on hauling.
7. Why the Rural Transfer Stations are only open 26 hours instead of 30?
 - Operation schedules for sites are approved by the Regional District Board. If residents are unhappy with current operating hours they can contact the Regional District and staff can look at shifting hours. This has been done at a few sites already.
8. How much money does Tervita get to operate the Rural Transfer Stations?
 - Tervita receives approximately \$110,000 to \$120,000 to operate the rural transfer station. These prices include supplying an attendant during operational hours and hauling services for the bins in which the materials are collected.



9. Who operates the share shed?

- The share sheds are developed and managed by the Regional District. This is a program that the Regional District developed and put in place. The attendants at the transfer stations (Contractor’s personnel), operate them on behalf of the Peace River Regional District.

10. Will the attendant help unload material from my vehicle?

- It is not a requirement of attendants to unload resident’s vehicles, however most will.

11. What type of transfer stations are left to be constructed and where?

- There are 6 transfer stations left to be constructed to complete the network. All six of these will be Tier 2 Transfer Stations the locations will be in Doig/Milligan/Osborn, Lebel, Progress (by Highway 29), Groundbirch, Hasler Flats, and Lone Prairie.

12. What is the difference between a Tier 1 and a Tier 2 Transfer Station?

- The following chart shows what each transfer stations offers:

Tier 1	Tier 2
Share Shed	
Household Garbage	
Recycling – Recycle BC Program of Printed Paper and Packaging	
Bulky Waste	
Metal	
Wood Waste	
Tires	
Paint Plus (Only at Prespatou TS)	
Electronics Recycling (Pilot at Wonowon, Prespatou, and Tomslake Transfer Stations)	

13. When it is a holiday, are the landfills and transfer stations open?

- The landfills and transfer stations are open for every holiday with the exception of Christmas Day (December 25) and New Year’s Day (January 1). The aim is to keep the sites open and accessible during the other holidays for residents who wish to use them.

14. The lights at the sites are always on, who do I contact to notify this is happening?

- The lights at the site are on a timer. If there is power bump/outage the lights need to be reset. The attendants are trained to reset set them, so you can speak to them, or you can contact the PRRD at 250-782-3200 or toll free at 1-800-670-7773.



Illegal Dumping

15. How is illegal dumping reported/managed?
- If you witness illegal dumping on crown land call the RAPP (Report all Poachers and Polluters) Line at 1-877-952-7277 or Cell Dial #7277 or click here <https://forms.gov.bc.ca/environment/rapp/>
16. What happens to the person who illegally dumps waste?
- If a person illegally dumps waste on Peace River Regional District property, under the Regional District Bylaw Enforcement policy they can be fined \$200 dollars. If a person illegally dumps on Crown Land, the Ministry of Environment must be contacted via the RAPP Line. Conservation Officers have the ability to fine the person. If illegal dumping is not reported and tracked then nothing can be done.

Coupons

17. I did not receive my coupons, how do I get them?
- If you did not receive your coupons, call the Peace River Regional District at 250-7843200 and they can be mailed to you.
18. Can I pick up my neighbours/friends coupons for them?
- You can only pick up coupons for your property.

Waste Disposal

19. How much money does it cost per kilo to process the waste?
- To determine the cost per kilo is a much larger question. Generally, landfill costs are calculated by determining landfill lifecycle costs. This cost looks at everything from constructing the landfill, operations, and closure of the entire system. For the Peace River Regional District the landfill life cycle costs are approximately \$53m3 or \$78.60/tonne.
20. Why is there an additional fee for some materials (tires, batteries, etc.) at the Peace River Regional District sites, while there are places in town that takes them for free and gives you money?
- The Peace River Regional District is not financially supported by all Stewardship Agencies in the Province, which would normally fund the processing and “hauling away” of these materials. Simply, the PRRD does not receive money to collect and process some materials (batteries/tires) hence the tipping fee. The tipping helps to cover the cost associated with the PRRD and our Contractors for managing that material. It is recognized that there are private businesses that will take these materials and as such the pRRRdy Says app was developed to help locate these locations. The app can be downloaded on your phone or accessed here (insert link)
21. Can a community hall get a waiver for tipping fees for events and activities held?
- There is no formal policy for staff to waive the tipping fees for community hall functions. Such a request would have to come from the Electoral Area Director and be approved by the Regional Board.



22. When do the bulky waste bins arrive at the Tier 2 Transfer Stations?

- The bulky waste bins are placed in various locations every spring and fall for a two week period. Spring - bins are placed the week before and after the May Long Weekend. Fall - bins are placed the week before and after the Thanksgiving weekend.

23. Why can't we have the bulky waste bins during a different time of year or something, instead of seeding and harvesting time?

- The simple fact is that there is no "good time" for putting out these bins. The process for obtaining the best price takes time and has to be planned for well in advance. Setting the bins out in May and October long weekends offers consistency so residents can plan their bigger clean-up projects around these times