



PEACE RIVER REGIONAL DISTRICT

# Solid Waste Customer Satisfaction Survey Results

DEPARTMENT: Solid Waste -  
Environmental Services

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diverse. vast. abundant.

## BACKGROUND:

A survey was issued to the residents of the Peace River Regional District from mid-April, 2016 to August 20<sup>th</sup>, 2016, during which 947 residents responded. The survey aimed to consult residents their opinions on the solid waste facilities (landfills, transfer stations, and unmanned sites), if and where they recycle, influences for waste diversion, and thoughts on how the cost of operating the solid waste function should be split.

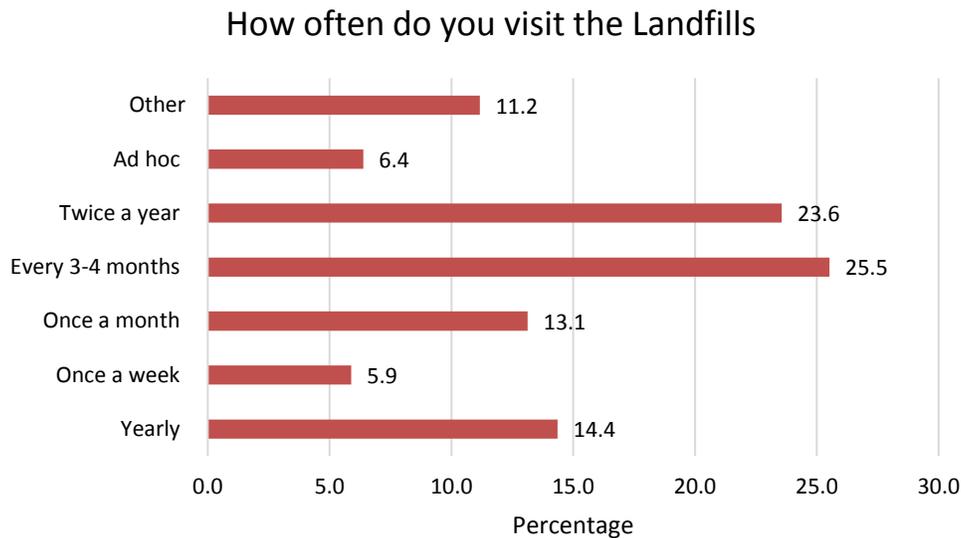
## RESULTS:

Below are the results of the Customer Satisfaction Survey.

*Landfills, Transfer Stations, and Unmanned Sites:*

### Landfills (Question 3):

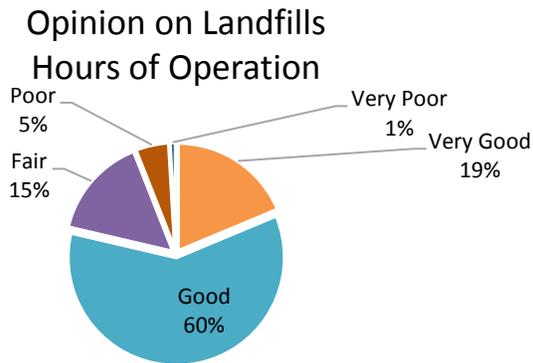
The graph below illustrates that residents most commonly access the landfills every 3-4 months followed by twice a year.



Responses in the “Other” category included:

- 2-3 times a week
- Every 2 weeks
- 5 times a year
- Twice a month
- Weekly but only in the Summer (May-September)
- Weekly in the summer and 2-3 times in the winter
- Monthly but only during the summer
- Only to drop off Noxious weeds
- When needed

The graph below depicts residents’ opinion on hours of operation at the landfills, showing that almost 80% respondents felt the hours were either “Good” or “Very Good”.



Residents were given the ability to comment on hours of operation. Primary feedback indicated that residents would like to see the landfills, particularly Bessborough and North Peace Regional, opened 7 days a week. This comment was not only made by residents selecting “Poor” or “Very Poor”. Other comments included:

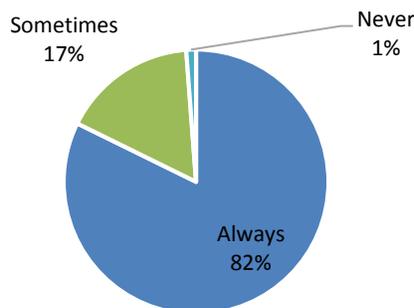
- Open later in the day/more evening hours
- More hours during the summer
- Opened all weekend
- Earlier morning hours

While generally the statistics show that the public are happy with the existing hours, several suggest one way of improving service at the landfills was by increasing hours of operation.

The graph below illustrates residents’ satisfaction with the level of service from attendants. Over 80% of respondents are “Always” happy with level of service. However comments about the level service included:

- Some have a great attitudes other do not and are grouchy and not too friendly
- It has improved lately, but before staff were not friendly
- New lady at the scales is awesome- friendly and professional
- They are slow and there is always a line

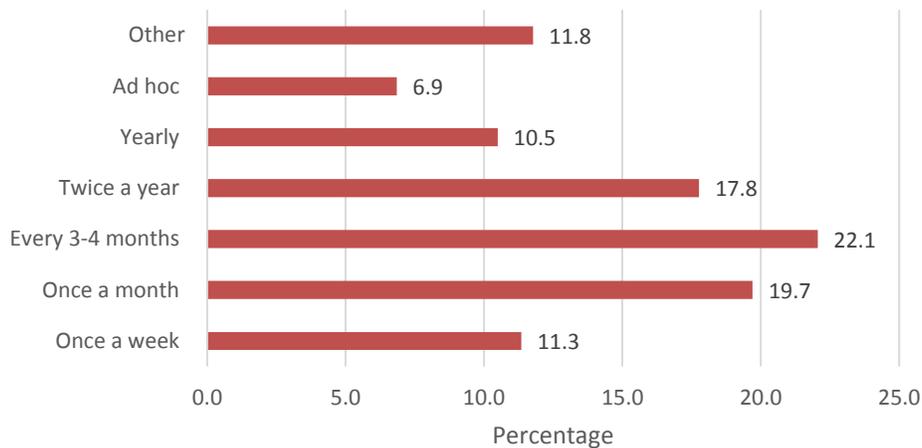
### Satisfaction with Landfill Attendants



#### Tier 1 and Tier 2 Transfer Stations (Question 4):

The graph below depicts how often residents access the transfer stations. Most commonly residents use the transfer stations every 3-4 months, followed by using the site on a monthly basis or twice a year. Knowing the frequency of residents’ usage can help understand why customer counts are a consistent level but are not increasing. When the sites first opened residents might have been coming more frequently bringing smaller loads, whereas now they come in less frequently but bring in larger loads, as tonnage at these sites are increasing.

## How often do you visit the Transfer Stations?

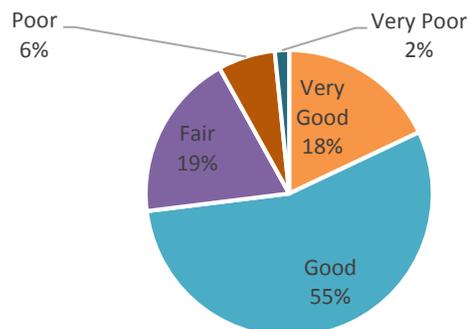


Responses in the “Other” Category included the following frequencies:

- Twice a month
- When necessary
- 2-3 times a year
- 6-8 times a year
- Only in summer, never in winter
- Every 6-8 weeks

As the graph below illustrates, 73% of respondents feel the hours of operation are “Good” or “Very Good”.

## Opinion on Hours of Operation Transfer Stations



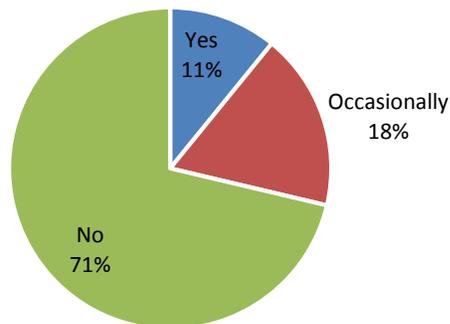
Residents were given the option to provide comments on hours they would like to see. Below is a list of their comments:

- Extend hours in Spring, Summer, and Fall
- Open 7 days a week
- Monday to Saturday 8am to 4:45
- Evening and Mornings
- Open Full Days
- More Weekend hours
- An extra day would be nice
- Open to 8pm on weekdays

It was discussed at the Pink Mountain Open House that residents would like to see the hours shifted to match the hours at Upper Halfway. Currently the hours at Pink Mountain are Tuesday and Fridays 8am to 2pm, Wednesday 12pm to 6pm, and Saturdays 10am to 6pm. The hours at Upper Halfway are Tuesday and Fridays 7am to 1pm, Wednesday 2pm to 8pm, and Saturdays 10am to 6pm.

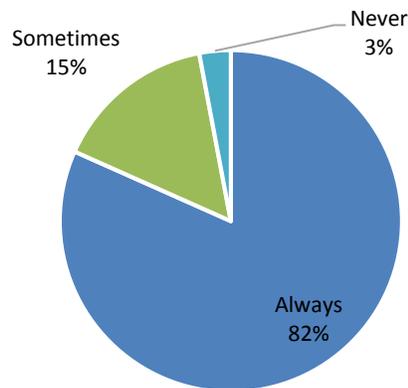
The graph below shows that over 70% of residents do not use the share sheds. Those that do are very supportive of re-use. Survey responses indicate that those not using the share sheds do not know what a share shed is and whether one is present at the site they use. This shows that more education and outreach is needed for this program. The plan is for staff to work with our education contractors to provide more outreach.

Use of Share Sheds



As the graph below illustrates, the majority of respondents are satisfied with the level of service they receive at the transfer stations. Comments from residents indicated that some attendants could be more friendly, or showed a lack of interest, or were “far too zealous/annoying.” We meet the contract supervisors on a regular basis, as such this feedback will be brought to them so that can be passed on the attendants.

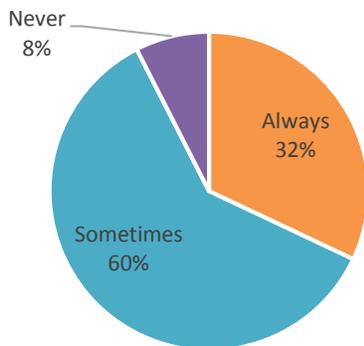
Satisfaction with Attendants



Unmanned Sites (Question 5):

It was asked of residents who used the unmanned sites if the Bins are kept clean and tidy, 60% responded “sometimes.”

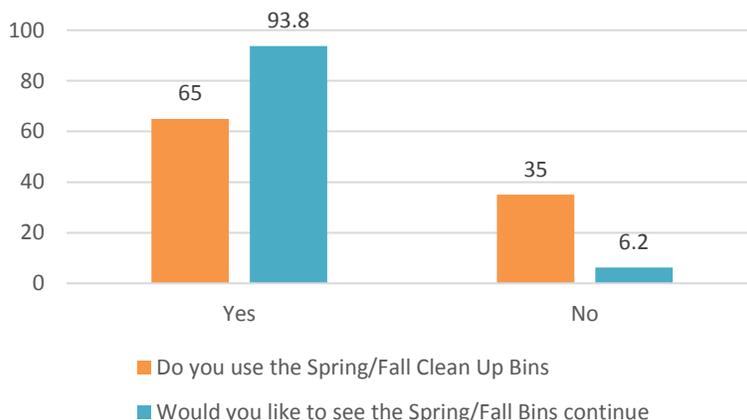
### Are the Bins kept clean and tidy?



Looking at individual sites responses, residents reported that the sites at Progress, Fellers Heights, Groundbirch, and Lebell were “Sometimes” or “Never” clean and tidy. This coincides with numerous caller complaints staff has received regarding these sites. Options for addressing the issues of the unmanned sites until the new manned transfer stations can be constructed could include:

- increasing the frequency these sites are serviced and/or
- contract more community groups to do scatter pick up.

### Spring/Fall Clean Up Bins

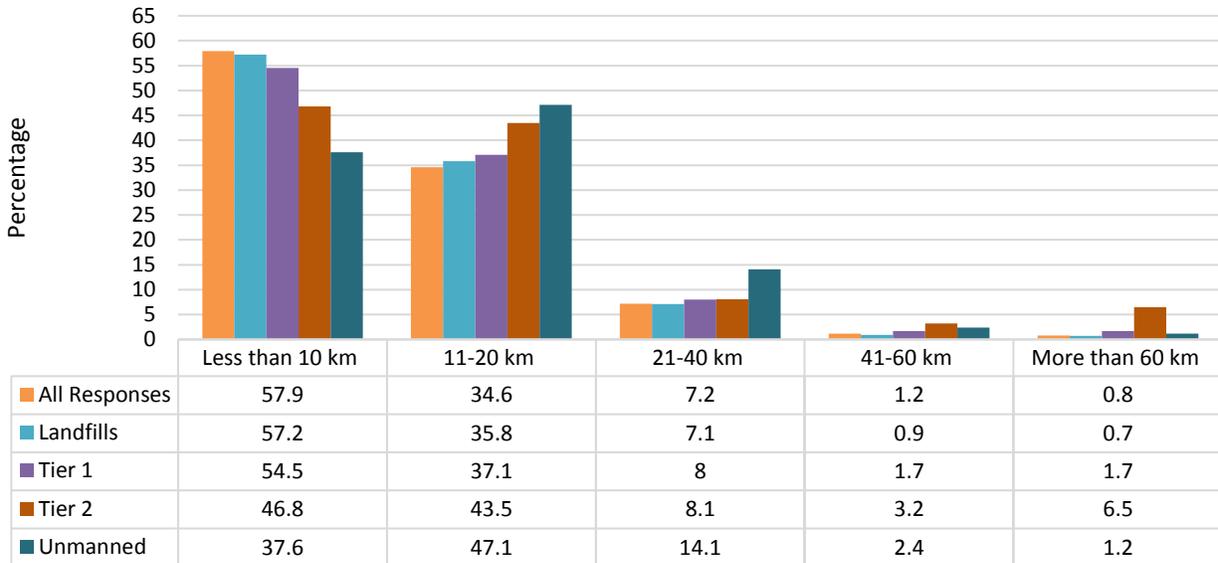


The graph above shows the response of whether residents using the unmanned sites actually use the spring/fall clean up bins provided and whether or not they would like to see this service continued. 65% of respondents use the Bins and almost 94% of respondents would like to see it stay.

### Traveling Distances (Question 9):

The graph below illustrates that the majority of residents are located within 20km of our solid waste sites, with the majority located within 10km.

## Traveling Distance to Solid Waste Sites

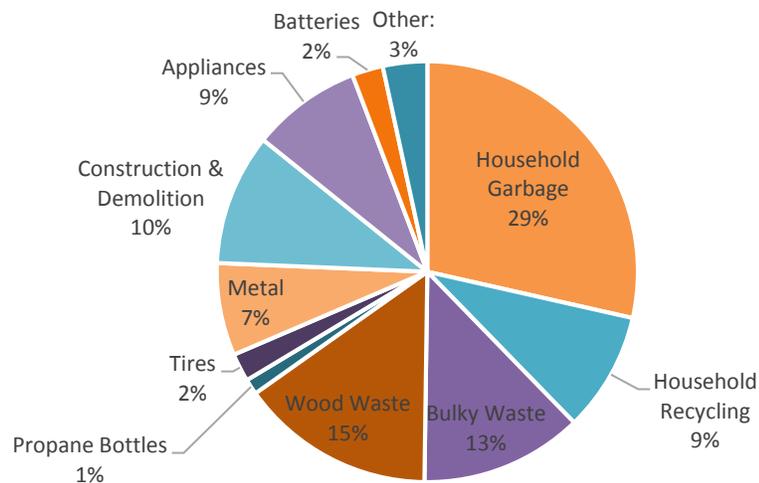


### Commonly Disposed of Items (Question 6):

The following pie graph shows the items residents commonly dispose of, primarily household garbage. Respondents had the option of writing "Other". A majority of these responses included:

- Yard and garden waste (incl. grass clippings and leaves)
- Oil

## Commonly Disposed of Items

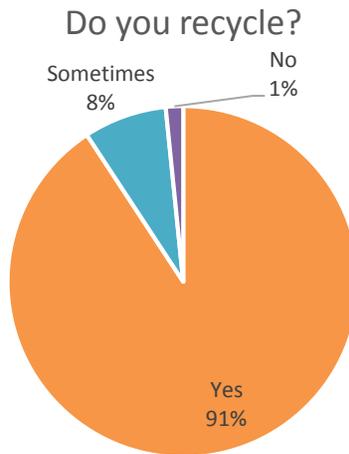


### Recycling (Question 7):

When asked if residents recycle, over 90% of respondents said they do. The comments from people who do not recycle included:

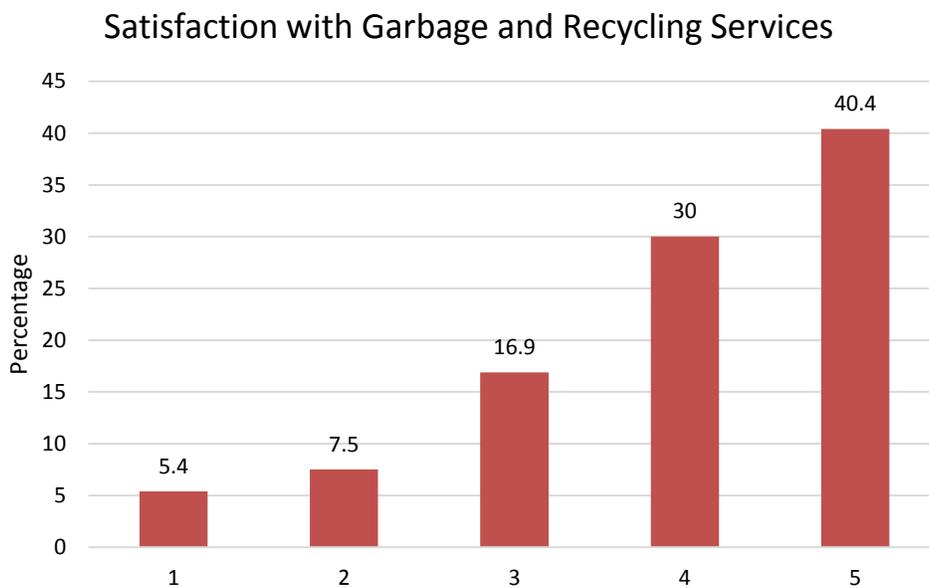
- find too inconvenient or not efficient
- they do not have enough space
- it's not easy to recycle and it's a pain

These types of comments show that education and outreach needs to focus on how recycling can be efficient and simple. These types of activities can be worked on through the education and outreach contractor.



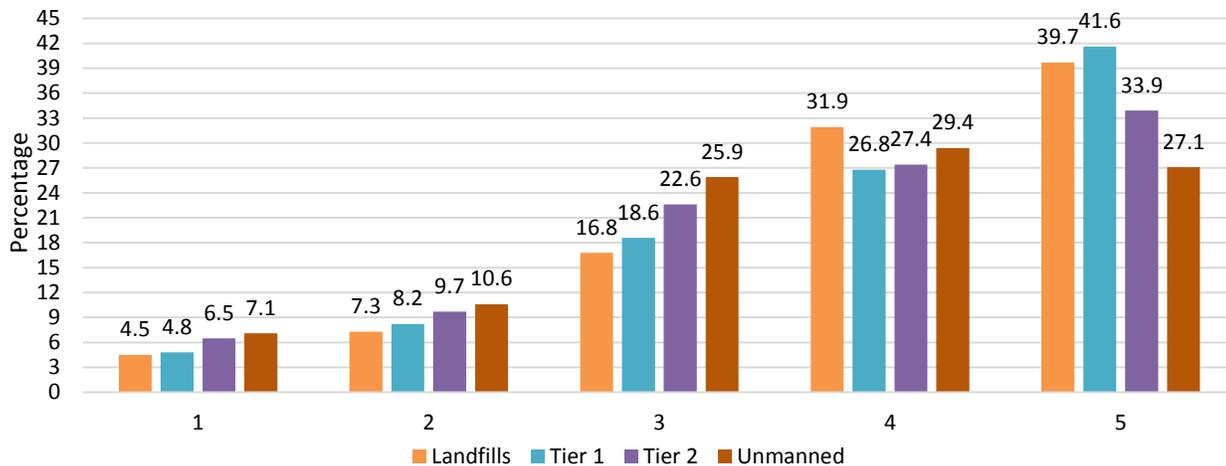
**Garbage and Recycling Services (Question 10):**

Question 10, gave respondents a scale of 1-5 (1 = lowest and 5 = highest) to rate how the level of solid waste services is meeting their needs. As you can see for the bar graph below, over 40% of respondents selected the highest level of satisfaction with garbage and recycling services. If you combine rating level 4 and 5, over 70% of respondents are satisfied.



The filter function in the online survey tool allowed us extract information on the specific types of solid waste facilities being used. As you can see in the graph below, residents are very satisfied with the level of service received at the landfills and transfer stations. However, residents who use the unmanned sites appeared less satisfied with the level of garbage and recycling services received. This could be because there are more options for recycling and waste diversion are offered at our landfills and transfer stations.

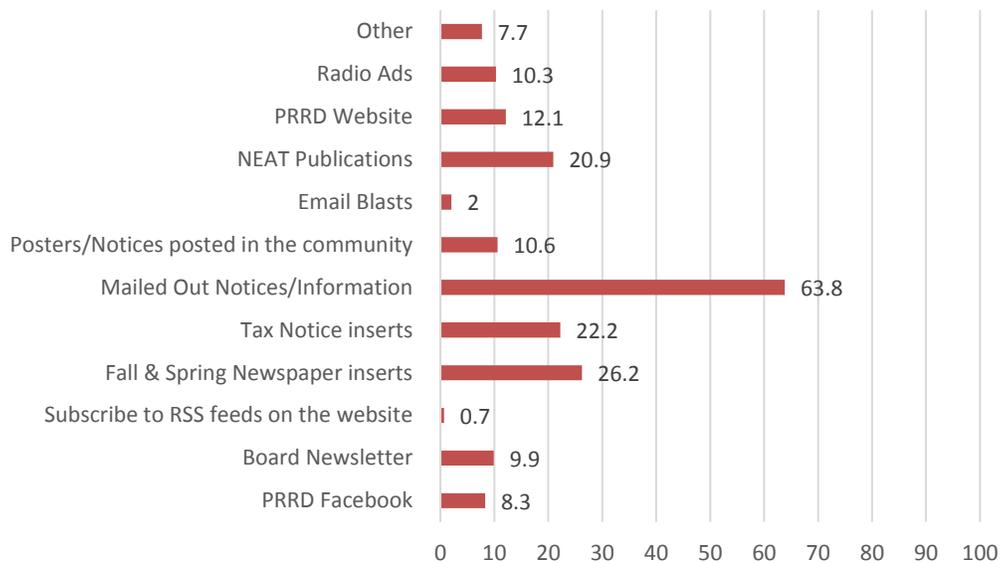
## Satisfaction with Regional Garbage and Recycling Services



### Communications (Question 11):

Residents were asked how they hear about solid waste news and communications. Most residents get their information from mail outs (63%). However, mail outs can be expensive and may not be the most cost-effective avenue. The next selected forms of communications includes NEAT publications, tax notice inserts, fall and spring newspaper inserts. This illustrates that residents receive their information from not just one source. Therefore, when communicating and delivering information to the public, using as many facets as feasibly possible is the best course of action.

## Communications



Respondents were asked to include any other ways they receive their information. They that other ways they get their information on Solid Waste is via word of mouth, the City of Fort St. John website/facebook page, Energetic City website/facebook page, trade shows, and information at the recycling depots. This shows that we have many avenues to foster partnerships which help us to get information out to the public.

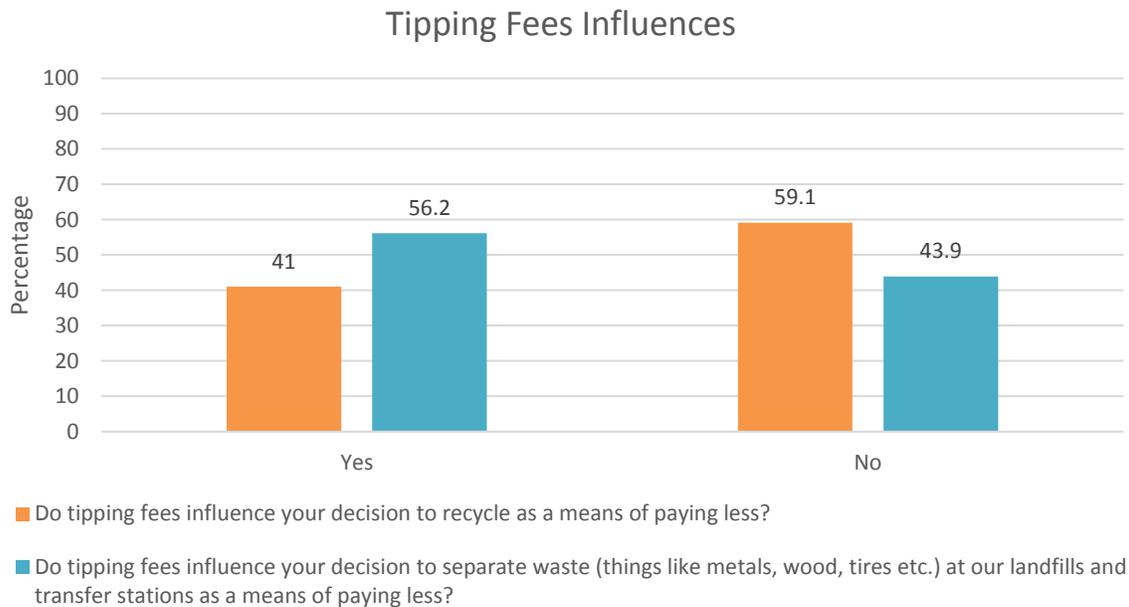
### Tipping Fee Influences (Questions 13 and 14):

Here, two questions asked whether or not tipping fees:

- influence your decision to recycle AND
- influence you to separate waste.

What is interesting is that when asked, in question 13 “do tipping fees influence your decision to recycle ...?”, more respondents said no than yes. However, it is interesting to note that 90% of respondents say they recycle. This indicates that there are other motives that influence an individual’s choice to recycle. On the next survey questions should be developed that center on what influences an individual’s decision to recycle.

Conversely, when looking at question 14: “do tipping influence your decision to separate waste.....?” the majority of respondents said “yes.” This indicates that having incentive based tipping fees structured around less expensive rate for separated materials versus a more expensive rate for mixed/unseparated materials influence waste separation.



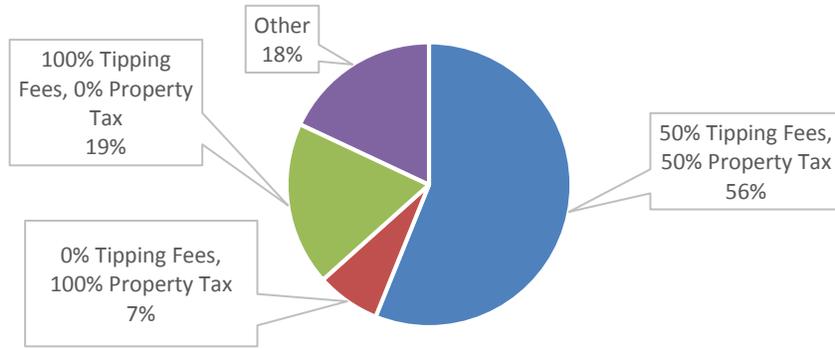
**Solid Waste Fees (Question 12):**

Here, in question 12, residents were asked how they would like to see the cost of operating the solid waste function be funded and how they felt about the split between property tax and tipping fees. 56% of residents overall would like to see the solid waste fees be split 50% tipping fees and 50% taxes. Whereas 19% of overall respondents would like to see the cost of solid waste be 100% tipping fees, and only 7% of overall respondents wanted the cost to be covered a 100% by taxes. Residents had the opportunity to select the “Other” category and describe what they felt the split should be. Primary written responses for the “Other” category included:

- Keep the current split (approximately 37% tipping fees and 63% property tax),
- Have a split that consisted of 30% tipping fees and 70% property tax
- Have a split that consisted of 40% tipping fees and 60% property tax
- Have a split that consisted of 70% tipping fees and 30% property tax
- 100% tipping fee for commercial and 50/50 split for landowners/residential

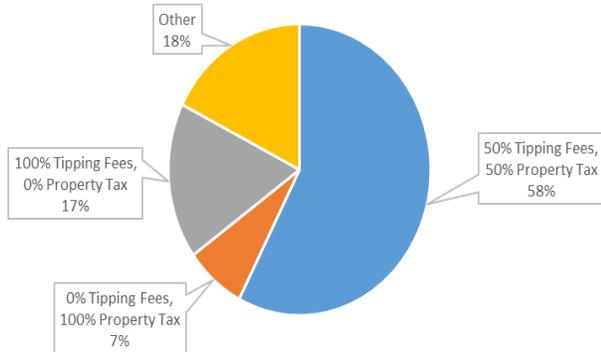
There was a general thread of comments where residents expressed that they would like to see the solid waste function paid for through taxes. However, they noted that if the function was only paid through taxes, the taxpayers may be subsidizing/paying for people who use the sites and don’t pay taxes, which was viewed as unfair.

## Solid Waste Fees

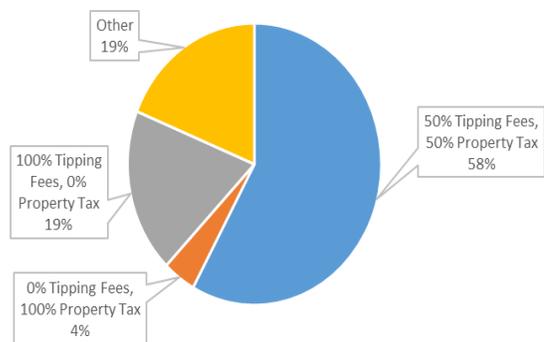


Taking a closer look at question 12, below is an examination of the how the cost of the solid waste function should be split by looking at specific users of landfills, Tier 1 transfer stations, Tier 2 transfer stations, and the unmanned sites. These groupings were selected utilizing the previously mentioned survey filter tool. The breakdown allowed us to gauge whether or not residents using the different sites felt differently about the how the cost of the solid waste function should be split. The graphs below are broken down by type of site used. In general, they seem to show that a majority of residents would like to see the function split 50/50 between property tax and tipping fees. The category that shows the most difference are people who use the Tier 2 transfer stations. They have the lowest majority wanting a 50/50 split and it had the highest percentage at 31% wanting the function to be paid for from a 100% tipping fees.

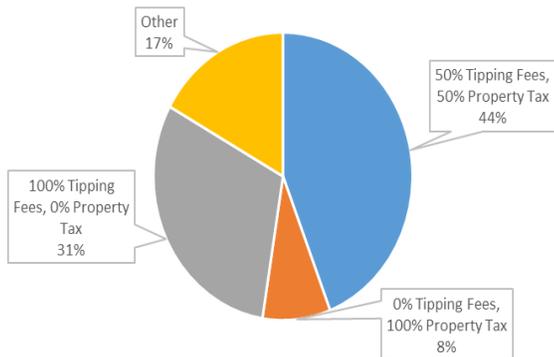
Solid Waste Fees  
Residents who use Landfills



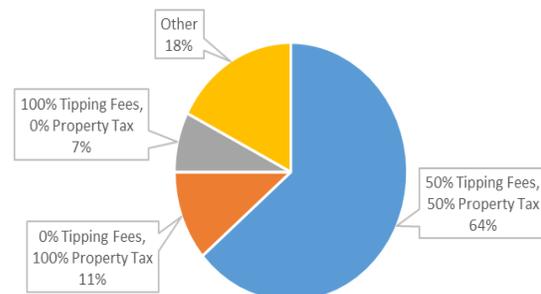
Solid Waste Fees  
Residents who use Tier 1 Transfer Station



Solid Waste Fees  
Residents who use Tier 2 Transfer Stations



Solid Waste Fees  
Residents who use Unmanned Sites



### *Additional Comments (Question 15):*

At the end of the survey, respondents were given the option to write down any other comments. Here their comments:

- Would like to see curbside recycling in the District of Chetwynd and the City of Dawson Creek
- Would like to see share sheds at the Landfills, so that items can be reused as they don't like the idea that they are not allowed to remove things
- Have always separated waste, didn't know there was another way, keep it that way
- Appreciate the clean-up coupons
- The system seems fair and makes sense to have a split of taxes and tipping fees
- Would like to see curbside garbage collection on a weekly basis and have garbage can the same size as recycling containers
- Don't understand why there is an extra cost for tires
- Continue to encourage creating less garbage
- What are "tipping" fees?
- High tipping fees are causing illegal dumping
- Education has the most to do with how people will manage their discards.
- Add Glass recycling at the Dawson Creek Transfer Station and Bessborough Landfill
- Choose to recycle because it is the right thing
- People find it hard to get rid of things
- Issues with coupons – attendants being misinformed on how they are used
- Not enough information regarding spring/fall clean up
- People find the sites enjoyable, clean and good services
- People find the sites frustrating, disorganized, and hard to access certain areas
- Would like to see punch card system
- Would like to see a composting drop off yard for yard waste and food scraps
- Increased hours of operation
- Send coupons every year whether they are used or not
- A lot of residents recycle and compost

The complete list of resident comments can be found in Appendix A.

### **KEY FINDINGS:**

- Though generally happy with the hours of operation, residents would like to see:
  - o landfills open 7 days a week, with extended hours in the evening and morning
  - o some transfer stations to have extended hours.
- The unmanned sites are sometimes clean and tidy.
- More education and outreach is required to educate residents on share sheds and how recycling can be efficient/easy. This can be included in the education and outreach contract.
- The majority of residents recycle and are not influenced by reduced tipping fees.
- Incentive based tipping fees do work as means to encourage people to separate waste at the landfills and transfer stations
- The majority of people would like to see the solid waste function be funded with a 50/50 split of tipping fees and property taxes.  
Residents would like to see share sheds at the landfills

## **NEXT STEPS:**

Based on the survey results the next steps should be:

- Work with NEAT within the existing contract to focus education and outreach activities on share sheds, recycling, and what tipping fees are.
- Work with contractors and attendants to ensure they know how the coupon program works and to ensure operational standards are being met.
- Begin share shed pilot program at the North Peace Regional Landfill once the upgrades are complete. The results of this pilot will allow staff to implement refined share shed programs at the Bessborough and Chetwynd landfills as well as the Dawson Creek Transfer Station
- Conduct a cost benefit analysis to assess the budget implications of altering hours at the Regional District's manned solid waste sites.

**Appendix A:**  
**Additional Comments:**

The following section provides the additional comments received.

# Report for Solid Waste Customer Satisfaction Survey

## Solid Waste Customer Satisfaction Survey

### Any additional comments?

- Would be great to have the option of curbside recycling in Chetwynd as well as one-stop-dumping for recycling and landfill at same location (to encourage more recycling?). - Seems many who live outside the Chetwynd curbside pickup area and not near a transfer station, find a business dumpster to throw their household garbage into, instead of paying tipping fees and/or inconvenienced by hours. - We find it frustrating that mailed out coupons are restricted for use. We use the landfill infrequently (by reducing our consumption and recycling), so for the few loads we take to the dump from our household renovation projects, it would be great to use our coupons, instead of them expiring and us paying the tipping fees.

- want to see a share shed at the Bessborough Landfill; - Re #12, have those who use the solid waste service pay more of the cost of the service; - we have a great facility at DC Recycling in Dawson Creek (they take more variety of recyclables and small appliances, light bulbs, cell phones metal); - recommend 50% tipping fees / 50% Property tax so that PRRD can reduce costs of 'regular waste' and 'yard waste' and appliances with Freon fees. This will discourage people from burning their garbage.

13 - we recycle heavily anyway 14 - it's just common sense to separate waste

A little WD40 applied to the door handle of compacter would make it easier to open. Have separate well-labeled recycle bins. Share shed is a very good idea; attendant needs to keep it neat.

A lot of these questions don't apply here in Hudson's Hope. I recycle no matter what and get very upset at people who do not recycle properly, according to the rules. I write letters about some, but our District person refuses to print any letters. How then does one expect to get these people who are in error to do things right? Hire recycle police??? Open to any ideas.

A share shed at North Peace Regional would be nice, I notice alot of perfectly good reusable stuff is plowed under

A share shed is excellent for items that can have an extended lift of usefulness. Too many still just throw too much out. More places are needed other than thrift stores to handle larger items - tables, chairs, dressers. An example - a wood table with 3 legs - is there some that or some place to take these types of items to be refurbished.

Add curbside glass collecton

Additional tipping fees will inspire some to be more responsible, however, many will use them as an excuse for illegal dumping i.e., garbage in gravel pits / windmills / my acreage / public and private roads (side and main)

All good

Always separate wood, metals and tires. Didn't know you had any choice. keep it that way.

Analyze amounts of waste type and determine tipping fees accordingly, charge more for commercial users and less for residential end users

Appreciate greatly the clean-up coupons! Thank you

Appreciate the coupons

As I have told you I did not ask or vote on the transfer station in this dictatorship municipal government. recycling was better the old way. I need something I asked ,and was allowed to take it.

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As someone who does not visit the landfill on a regular basis in person, I think the way things are is fair. It makes sense to continue by including fees on property taxes for current services and keep fees lower for people who do use the landfill in person regularly. It would not be fair to make either of the fees 100% and by keeping tipping fees low I think will keep people from illegal/unwanted dumping.

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As you can probably tell my biggest pet peeve is the lack of ability to take ALL that IS recyclable to my station, rather than having to sort differently for it or for Eco-Depot. Last time I was at the landfill part there were tons of things in there that CAN be recycled, in this world we should recycle EVERYTHING we can & save the environment, nature, \$, and so much more!! IE Rubbermaid containers, they are recyclable, companies are getting smarter about making almost everything they can to be recyclable, then organizations come along and say they don't take them, so they end up in the landfill and do even more harm, than if they were used to make something else and save the so much in doing so!

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Bessborough Landfill - not enough attendants; I would like to see more use of the transfer bins at this site. Rather than being sent down into the active area to deposit household garbage, although there has been some improvement here. We pay environmental fees on Tires, when we buy them. I don't see why we have to pay again when we recycle them. The special fees are to high, no fees would be better.

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Bessborough landfill access very poor . road not maintained. 3/4 ton truck dragging and bottoming out yet equipment sitting there. NOT

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ACCEPTABLE CONDITIONS FOR PUBLIC

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Better Signage at Wood Pile Tough to see how many good bicycles and small engines and other useful items get crushed in the metal pile in landfill. could there be a "share shed" at FSJ Landfill?

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Better working relationship between municipalities and PRRD required. Residents (Personal and business) in municipalities and rural areas should be made to clean up junk hoarding of waste - this should be enforced. Municipalities such as FSJ should pick up domestic garbage on a weekly basis (not bi-weekly as is happening now) due to the rotting that is taking place at every ones homes now. It also increases litter and illegal dumping as people do not have adequate capacity at homes.

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Checked the website today, was sure I was good to go with bulky waste (renovation material including brick) at the DC Transfer Station. I get there, she says "no, you'll have to go to Bessborough, they open 8am tomorrow", which of course is a work day for 95% of the population, self included. Truck now stuck full till next Saturday... :-)

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Clean up the 237 (dump road) ditches people still don't secure their loads and we pay for it. Also put a free bin out front because the assholes that come after hours come dump on our land and the gymkhana grounds when the gates are locked.

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Concerned about out of area persons using our Progress facility. I understand there is talk about upgrading our unattended facility to an attended one at the same site. Very much in favour of that idea. Would not be in favour of closing our existing facility and having to go to Groundbirch or Bessborough

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Continue to encourage creating less garbage.

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Cost of tires and batteries at landfills. Would like to see the tier 2 site either at Groundbirch or Progress.

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Coupons are useless on the weekends??? Doesn't make sense, most people have weekends to clean up yards, etc.

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Curb side recycling! Make it happen!

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DC Recycling centre is very unappealing, dirty, smelly, attendant aloof. I separate waste at the transfer stations but I do not see any savings. It is merely a function of using the site...I am directed by the attendant and I follow their instructions.

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DC transfer station - well kept, staff friendly and helpful - only problems we have encountered is with tree branches, sometimes bins with steps were full and had to use bins without steps and cannot get up high enough to throw trees into. Moberly transfer - have been so impressed with cleanliness - gentlemen who was there would even pick up cigarette butts. Wasn't there last year because of the construction - hope the gentlemen will still be there. East Pine - do not stop often only after longer stays at lake - staff try to keep it clean but public are not respectful of site - so my rating is lower but I understand it is not an attended site so hard to control.

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Dates of Spring/Fall Clean up Bins should be posted on Transfer Station Sign by entrance well in advance. I often miss it because I didn't know that they were there.

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Dawson Creek transfer station is always clean. Very good service. Keep up the good work.

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Directional signs needed on Bess. Rd as to where to turn.

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Do not close the waste management at the 200 Road (Fellers Heights). Rural residents have no services ie: water, sewer, fire, etc. so why close our only service

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Do not have the tipping fees too high as we get people dumping on our side roads and farm fields , Please ! If we find rouge dumplings we clean it up as it is seed for more dumping ..

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Doe River was promised that we would get big bins in the spring & fall if we let the site be built in Rolla, now you are going back on your word, only going to be Rolla.

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Don't know what you mean by tipping fees

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Don't really understand 'tipping fee'. Hope it means that those who have garbage pickups and such pay for the service and ONLY those. This is not a 'one for all and all for one' situation. We really don't need Communism in our country nor any derivative thereof. Further, I get those 'dump allowances' mailed to me annually but have no clue what to do with it. I don't go to garbage dumps, never have, never will - don't even know where one is located. I can understand city people having to go there, but farmers and such, no. It is my understanding that all sorts of poisonous and ground polluting things are thrown into garbage dumps and asked numerous times - all kinds of reps - why this is permitted. Nothing but naturally degrading items must end up in garbage dumps. It is the responsibility of those in authority to see to it that all other things are re-used or recycled in one way or another. How far do you people intend to go with poisoning our pressures planet? Something like, 'Arm

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Don't use the dump as much as I would like as its to hard to get rid of stuff. They never want to take anything.

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Due to tipping fees people are dumping garbage in the country

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Due to us recycling, we do not attend the landfill as often as we used to. The new program for the clean up coupon is unfair to those residents who recycle as it states that if it's not used within a following year, the coupon will not be offered the next year. Since we recycle and re-use as much of the garbage as we can, it is only on rare occasions that we need to attend the landfill and sometimes it's not within a year, more like every two years. Please re-think the decision to not renew the coupon clean-up if not used within the year.

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EVERYONE in the regional district (both rural and urban centers) creates some sort of waste and we are all responsible for keeping the landfills open for materials that cannot be recycled or re-purposed. It would be nice if people were allowed to remove items from the landfill if they could use them. I use the landfill just outside Fort St. John and I see A LOT of items discarded that could be used or repurposed. Furniture especially. Why doesn't the PRRD set up a quonset on the sites that people can put items that still have lots of use instead of burying them?

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Education has the most to do with how people will manage their discards. Eco depots are not part of Zero Waste Community Action Planning, that's greenwash speak. Resource Recovery Centers where reuse and reduce fit nicely in with Zero Waste is the only option. Stop promoting fake Zero Waste and invest taxpayer's money on a true ZW Plan, using people who actually know and understand how Zero Waste works.

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Employees at transfer station and landfill are ALWAYS very pleasant and helpful!

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Exceptional charge for recycling Tires\*\*

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Firstly, I highly recommend that Dawson Creek transfer station add a glass recycling bin, as is we place glass recycle into the tin/metal recycling as there is no other option. Secondly, my wife and I recycle as much as possible as well as compost as much vegetable matter and paper as possible. As a result our household garbage is strictly diapers and uncompostable food waste. Each large black garbage bag if this kind of waste is quite heavy, as in 30 to 50 lbs. I believe the rules around charging double for unsecured loads were instituted for people who were less diligent about separating out their recyclables and as a result had light objects flying out of the back of the truck. I believe that either the transfer stations should sell cargo nets or the weight of the bagged garbage should be taken into consideration before deciding to charge double for an unsecured loads. Lastly, I realize that the public is not perfect in sorting their recycling. I also realize that those in town

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For question 13/14 - I recycle and separate waste because it's the right thing to do, not because of the fees.

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Garbage pick up needs to be every week or the cans need to be the same size as the blue recycling bins. Coupons for the dump should still be given to every household as they have been in the past.

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Give dollars to secondhand stores that offer recycling at least on thrift store presently separate and recycling donations. Meet with them and see how you can help them to expand their services to help you with yours.

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Greater awareness and spot checks on unattended recycle bins for non-recyclables or garbage dropped off - perhaps some awareness tables with staff for a few hours on a Saturday to coach/answer questions.

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Have not used the recycling yet.

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High tipping fees could influence some less wealthy - or less environmentally concerned, to dump by the roadside, etc. Lesser tipping fees for separated waste is a good thing. Excess packaging is a big problem. Recycling needs to be stressed even more and bins be readily available. I am not sure you are aware that funding for waste disposal is a very complex problem and I am happy you keep debating the issue.

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Home pick up for recycling would be awesome!

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Honor your coupons!!!! We came through with carpet and after we dumped it tried to use our coupon and we weren't able to - even though it is clearly stated as coupon eligible waste on the back of the sheet... disappointing to say the least!!

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I do not like tipping fees because I believe it deters people from bringing their garbage to a landfill site and instead they dispose of it along the roads. On the other hand I don't think that people who do not use the landfills should be forced to pay for them by having it included in our taxes. We already pay for too many things we don't use on our taxes.

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I LIKE TO HAVE THE YARD WASTE BINS AVAILABLE FULL TIME DURING THE GARDENING SEASON APRIL-OCTOBER APPROX. ID LIKE TO HAVE A FACILITY AVAILABLE THAT TAKES ITEMS LIKE KITCHEN CUPBOARDS/WINDOWS/DOORS ETC FOR OTHERS TO BE ABLE TO REUSE/PURCHASE. ID LIKE IT TO BE POSSIBLE FOR OTHERS TO TAKE THINGS FROM THE DUMP IN FSJ IF THEY CAN USE THE WASTE PRODUCTS.

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I accidentally threw out my letter about the new policy to the landfill and do not have my code. I am concerned with this since I usually make a few trips a summer to get rid of things and I have been informed that if I don't use my code this year I won't receive one next year. Other than that I find it easy and functional to drop off things at both the recycling place in Chetwynd and our landfill.

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I am a senior so some one else usually takes my larger items

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I am surprised anyone uses the Tomslake Transfer Station. The female attendant is absolutely horrific!!

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I believe generally it operates as it was intended with some monetary benefit to the municipalities who do not have to run independently their own landfill which would be more costly. I think 37% tipping fees and 63% property tax is fine and I would not want to see it more than 50%-50%.

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I believe the landfills and garbage pick in our area meets the need of most of the population within the PRRD District.

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I choose to recycle all I can anyways.

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I choose to recycle as it is the right thing to do. Once I started recycling I realized how much can be recycled.

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I did use the unattended Moberly site years ago. I guess we try not to pay extra because on limited income. Anything you can do to make the job @ the recycle station more efficient and helpful to the workers there would be good. They do a great job @ the Chetwynd Lions Recycle. Try to negotiate uphoo for more money. Do not squeeze on dip at the bottom. Keep up the good work!

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I do not have the time it takes to recycle. If recycling was made easier, more people would recycle. People don't yard work during summer generally do it on Sundays as that is the only day they don't work.

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I do not understand why three trimmings are considered a control waste and require tipping fees? It's more a question of having a place to take things to get rid of them out of your yard. You separate waste because it's the right thing to do to recycle and reuse. There are many reusables that you are not allowed to remove from the waste site. These products just get buried. I use my annual free coupons to clean up the back alley. Some people just pile garbage against their fence in the alley. Florescent lights are difficult to dispose of (tubes). There should be more incentive to promote neighbourhood and alley cleanup.

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I don't have an opinion about the directions posted at the sites. The attendants are always very helpful. I use the free Prrd coupons that are sent out in the mail so tipping fees don't influence my use of the sites. Thank you for those. The hours are good except today I wanted to go to the Dawson creek site and it is closed Monday and Tuesday ... Would prefer it be closed Sunday and Monday.

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I don't like the fact that when at the landfill I am not allowed to remove things that I can use at home, ie: wood, pants and stuff from disposal, lawn mowers, etc., washers, dryers. I have never seen the share shed ever used.

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I don't often recycle because it's so inconvenient here. The bins in town are often full and overflowing (especially Walmart and No Frills). With a new baby, it's a huge pain to take multiple trips into DC recycling and have to carry her back and forth. More often than not the recycling gets thrown out to avoid it piling up around the house. Please, please, please push for single stream curbside recycling!!

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I don't pay tipping fees. I would use the Spring/Fall Clean-Up Bins more often if they were emptied more often. They need to be emptied more often. Need 4 large bins and recycle bins all of the time. Need bins for large items left longer and emptied more often. Every time we try to take stuff to the clean-up bins they are full!!!! And people pile their crap all around the bins because they are FULL within an hour of being emptied or put way more bins out if not going to empty more often.

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I don't think that we have Spring/Fall Clean-up Buns and I would like to know more about them. We like to reduce our waste, but I never knew that there was an option NOT to Separate. I would like to see a FREE Drop Off Point for Tree Waste. Construction waste wood will still go to the Transfer Stations. I like the Grass Drop-Off Spot. I think it's disgraceful that people leave plastic bags with grass in them and I think that they should get fined. I think that Dawson Creek should ban disposable bags of all kinds. I like the idea of Share Stations, but I'm not sure how to control them from people dumping garbage in them.

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I don't use the Attended or Unattended sites at all as I have found them to be inconvenient both in hours and the cost. Because of this we have instead contracted a private disposal bin for the past 10 years to deal with our waste. What I don't like however, is the fact that these same factors are contributing to illegal dumping by others in the remote and rural areas of our district. I drive from Cecil lake to town every day and I am disgusted by the amount of large appliances and furniture that is regularly dumped at the side of the road through the Beaton River Hills. I feel that this is a direct result of the high costs and reduced hours at the sites around the region, as well as some of the other restrictive regulations on what can be dumped when and where. Increased rates and more rules aren't going to reduce the amount of garbage generated - it is just going to lead to more people breaking the rules, especially as times get tougher, because they don't have the extra m

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High tipping fees could influence some less wealthy - or less environmentally concerned, to dump by the roadside, etc. Lesser tipping fees for separated waste is a good thing. Excess packaging is a big problem. Recycling needs to be stressed even more and bins be readily available. I am not sure you are aware that funding for waste disposal is a very complex problem and I am happy you keep debating the issue.

---

I doubt that tipping fees influence a person's desire to recycle. People who do not recycle don't care about a few extra dollars. Non-recyclers believe that recycling has little or no impact, is inconvenient, time-consuming, confusing, and unnecessary. For them, it's easier to dump everything into one bag and throw it in the garbage. Paying a few dollars more for this convenience is not a big deal to them. Charging higher tipping fess will not encourage people to recycle; it will only punish people who have taken the time to recycle. Fining people for not recycling would have more of an impact. In the same way that a penalty for not covering your load has virtually everyone using a tarp, a penalty for dumping recyclable material would alter people's behavior.

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I feel that curbside recycling should be implemented in Dawson Creek. Our family recycles and composts already and have done so for years, but the reality is that it's a hassle to have to take our recycling to DC Recycle. I suspect that for many residents, unless they are particularly dedicated, the hassle is more bother than they are prepared to deal with so a lot of recycling ends up in the landfill. There was a question on the survey about using Share Sheds. I feel that there should be Share Sheds at all attended dumpsites. I recently asked the attendant at Dawson Creek Landfill where their Share Shed was and she claimed there isn't one. That's why I answered the question "no". I would use them if they were provided. To expand on my survey comments about the dump attendants; I have found that there seems to be an assumption from some attendants that residents are trying to "pull one over" on the attendants by not following the rules. For those of us that genuinely do tr

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I feel that for the taxes I pay for my property at One Island; I receive nothing from the Regional District

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I feel the extra tipping fees and having to sort everything deters some people from taking items to the landfill or transfer stations. I feel all the extra steps and fees have led to more people dumping their waste in remote areas, and places like along the Beaton Hills.

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I feel there isn't enough information, or advertising to let rural residents know about the spring clean up so we miss it every year. There are bins in town for residents but nothing close to us on the bypass roads. There is so much garbage dumping by the creek and rural roads and we are left to clean it up when it blows in our yard or eye sore close to our property. People just dump appliances off on the creek road, I'm sure you are aware of it, because your contractors are going out to pick things up off the side of road I'm wondering why our rural property taxes are paying for in town residential recycling program, but I haven't heard if we are able to utilize for free??

---

I feel we have a pretty decent waste management system set up in our area. The reason I said O tipping fess and 100?% tax is I think people may be more inclined to use the landfills if they did not have to find a minor couple dollars at the time and feel it just easier to dump on our back roads, same distance away but lost more money out of pocket at the time. It would be nice to have the landfill open both days on weekends also as this is when a lot of people in our area are not working.

---

I find the whole garbage disposal situation totally frustrating! I live on an acreage so we deal quite well with our own garbage. I am a big recycler so that takes care of a lot of stuff. However, if I travel the back roads, I am dismayed by the amount of household garbage & large appliances that are dumped off. Please make our dump free so people decide to go there, plus have totally clear instructions as to where one needs to go to dump off whatever! Raise our taxes so this can be done. I know some people will complain & those are probably the ones who go to the bush to dump off, but we need to make solid waste disposal as easy as possible for people if we want it done in a proper way. Operating hours from Monday - Wednesday, 8 am to 4:45 pm is impossible for working people unless they take time off. Seems to be a totally unreasonable situation to me.

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I found the cost to recycle the small propane canisters seemed to be a lot. I will not buy as many anymore; unfortunate they don't make re-usable ones.

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I go to the FSJ dump several times a week and it's always an enjoyable experience with the staff there. The girls in the scale house and the one that bombs around on the side by side are always friendly and very helpful. I occasionally have to recycle electronics and hate going to Eco Depot. Richard and Coleman are complete assholes and Coleman is a menace on the bobcat endangering the staff constantly and the public when he hits the sorting shack in the warehouse. Not the place for an arrogant dink with anger issues. Really wish there was another place to recycle my electronics and what not :( I would appreciate if my name would be kept confidential.

---

I hate seeing garbage, used appliance, etc. dumped wherever people think they can. I don't know if the cause is tipping fees or people simply being lazy or anti-establishment. I do think increasing the tipping fees encourages people to find out of the way places to dispose of waste. I realize it may not be a large percentage, but it is a nuisance to those impacted. Addressing it through enforcement and fines also requires tax dollars, so the cost benefit of increasing tipping fees must be examined. Removing tipping fees entirely could reduce admin and attendant time at site, or allow that resource to be used differently

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I have 3 different pieces of land and I received a survey for them all. I find that to be a waste. The mailing address is the same for all of them. So please send only once to my mailing address. Also, I never use the coupons that we receive in the mail so that is a waste also. Thanks.

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I have always recycled.

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I have an old burn barrel full of old ash and a rusted out burn barrel. It is stupid that it can't be dumped at my dump. It is going to go back in the creek where I found it because of your stupid rules.

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I have been a recycler for the past 26 years so tipping fees do not influence me, but they may influence others. OR they might cause people to dump their refuse in a ditch somewhere. Tough decision. I still do feel that a user pay system is the most fair to all property owners.

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I have been living in Chetwynd since 1976 and when you started the tipping fees I see more garbage overflowing at all the unattended sites and in the Sundance gravel pit which is a park area. I have taken my skidsteer to the Sundance pit twice in the last 3 years to help keep it clean. I would like my own bin and AIM could pick up once or twice a month.

---

I have been very pleased with the services provided by the Tomslake transfer station. While our family has a long history of recycling and composting, I know that the availability of recycling bins at the transfer station has influenced some of my neighbours into recycling. The hours are adequate and the coupons for spring and fall clean-ups are very helpful.

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I have never heard of Spring/Fall clean up bins. They would be nice to have. Also- there is only a few bins to recycle in town, at Walmart and at No Frills. The only other place to recycle is the depot which is very busy

---

I have no complaints about anything to do with landfill services but I would recycle more if there was roadside recycling. Thanks for all you do :-)

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I have no problem with being weighed entering and leaving the Fort St. John landfill and being directed by staff regarding dumping locations for the various waste type I have on board but the one way in and one way out set-up is irritating. The entrance/exit needs a second scale so there can be 2-way traffic in and out. The FSJ landfill needs to be open on Sundays so residents of FSJ can take yard waste to the dump on Sundays. Maybe open on Sundays, closed Monday in the spring during April and May? Or maybe every second Sunday? The present hours seem to cater to businesses. I appreciate the coupons very much. Thank You.

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I have recycled most of my life you need two weight scales; one in - one out

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I have very little garbage to dispose of because most everything is recycled. My taxes shouldn't be paying for other's garbage.

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I hope there is some use for this huge questionnaire and not just a bureaucratic job creation for the PRRD. A simple ticket 's needed as in the past; makes sense; where the hell are the coupons? You should have included you address

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I just want more information sent to me, the easy to use recycling. Information on composting.

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I live 11-20 km away from the transfer station and over 60 km from Eco Depot; I would use a share shed if there was one.

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I live almost directly across the road from the dump in fort St. John and usually the garbage blowing into my yard is minimal and after a good spring clean up I can stay on top of it . Well now that the dump is sixty feet tall the plastic bags and garbage is a non stop issue. There is constantly garbage tangled in my fence and in my plants and trees. I picked two full garbage bags of garbage out of my yard this spring which is more than usual and I have to pay to dispose of it. So what ever need to be done to take care of this issue would be greatly appreciated. The ditches in the surrounding area are looking worse than ever at the moment so please hurry.

---

I often only have small amounts to drop off at the transfer site. I feel that we should be able to deduct small amounts from our total allocation. What a waste of a coupon if \* only have \$7 of waste and I have to use a whole coupon of \$13.

---

I only have about 4 bags of garbage a year, a lot of people have lots and/or property taxes are all the same. This is wrong. I do not mind recycling as I have done it for a long time. I hate having to go to Cecil Lake or FSJ to dump bigger garbage as when you unload you sometimes get pretty dirty, then you have to go up town shopping dirty (not good). The coupons are very good to get.

---

I only recycle the items I get a deposit from- however, I would sort, wash, store, collect, pamper, and be very responsible with all my recyclable material IF it was collected from my house weekly or bi weekly. I know its a big task but curbside recycling in conjunction with garbage collection would really make a difference for me. This might not be the avenue to express this, but nobody sent me a survey about garbage before.

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I recycle EVERYTHING I can, because it is the right thing to do. This is a PRRD survey, but I have to say the Dawson Creek garbage collection is - well -garbage. People can still throw out everything and the increased cost of collection is punitive for those of us who need garbage pick up once every three months or so. The new garbage cans are far bigger than an average family should need when pick up is each week

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I recycle as much as possible, and separate my waste because it is the right thing to do, fees will never influence this behaviour

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I recycle because it's the right thing to do and am not influence by price.

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I recycle not only because of tipping fees. I do it to reduce my waste.

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I reuse as much as possible. The Landfill is only an option if I can no longer use or give away or make something into something else. Good Job!

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I said no because regardless, we recycle first, no matter the cost.

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I see a lot of people putting items in dumpsters that should be recycled. 250 843-7364

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I see that even though I pay taxes, and recycle almost all of my waste, the plan is to discontinue my access to a validation number/coupon for the few times I use the landfill. I object to that! I think people should not be denied the coupon (type) access, simply because they haven't used the landfill in a particular year. We should reward such judicious behavior, not punish it!

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I shouldn't have to pay for others. If they generate lots of garbage then they should pay for that. Share sheds should be accessible beyond the landfill hours. They are a good idea.

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I sort all my household garbage at home. No organic waste or food scraps go to the landfill. All items that can be recycled go to the Eco Depot - cardboard, glass, metal cans, mixed paper, newsprint, plastic bags, class 1-7 plastics, milk containers. It has reduced my trips to the landfill.

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I still do not understand why we had to have tax payers monies spent on the new transfer station, when the one we had was being looked after and was neat and clean. Huge amount of money had to have been spent on the new transfer station at Moberly Lake.

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I think anything that is good and salvageable should be located in its own area and the public to be able to take it with out hassle example, covered wood shed for good wood, Less stuff to mulch and fill land sites. Example: I noticed some good fence posts and decent wood pieces that would work for a farm project. was told we cant remove things from the dump that it gets mulched and turned under.

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I think that a single incinerator site on rail track in hydro and central with total burning and co-generating into the grid is essential.

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I think the actual coupons are better than the validation code system.

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I think the oilfield should pay a greater cost. The number of bins is enormous and industrial waste is much more costly to process than residential waste. I personally have seen the bins dump at the FSJ landfill and liquids pouring out of the bins.

---

I try to recycle what I can. Seems to be working well. I usually have a little trailer (blue) and have to dump on the active face. It used to be horrible, metal, sharp debris on the ground, etc. and mud or heavy dust. Time before last, I was there they had sawdust down where you had to walk; smelt a lot better, too. It used to be dangerous with big trucks backing in beside you - amazed me how workers compensation would allow it.

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I use the Sukunka area and have for about 15 years or whenever they were put there. I have only seen a bin larger on two spring occasions only and never in the fall. We then have to take advantage and use the coupons. Tim Catton and The Lady elected after him were made aware of this year after year. We have had to phone to get the contractor to come and empty the garbage because we are often conveniently forgotten. It used to be that When the mines, r industries and school and Gwillam lake camps were done the binswere overfilled. We also have more newcomers in the area so the bins fill faster. I will not however drive up the Lone Prairie road in the winter months.

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I used to use the Rose Prairie one then it got to the point of being a pain. So I started a burning barrel and would dump once a year and had to argue with that so now I got a dumpster and only deal with Fort St. John when I have a spring clean load and use the coupons. So to see it go 100% dumping fee would be great for me. The sign always was the biggest, why say operating hours are till a certain time and close 15 min before. Put that time on the sign.

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I want to thank you for courteous service always. With recycling, I only have to go to the site every 3 months for household waste. I have no garbage pick up at my home - so this works well.

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I was recycling anyway and will recycle anything that I can. In the winter the 2 bin, alternate week system works for me. In the summer, I end up going to the transfer station with my yard waste. I don't have a truck so I am hauling bags of grass clippings in and out of my car. This is more than a little frustrating as it is sometimes messy and the only day I can go to the transfer station is saturday. If I mow on sunday the bag can be pretty rotton by the following saturday. Perhaps there could be a place set up for bio-degradable yard waste? A standard city lots worth of grass clippings can not be successfully composted. (not to mention our city wide yellow flower problem that is non-compostable)

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I would appreciate somewhere to dispose of compostable materials (e.g. leaves and garden waste) expecially fall and spring. Also, would like an annual time where larger items (such as appliances, tires, etc.) could be picked up as I do not have a truck in which I could take it to the dump

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I would appreciate to have the big bins out in the community twice a year, as we had them before. This helps to clean up the waste, especially in the rural areas.

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I would like a glass recycling container at Bessborough. Also I thought that we are able to recycle twine now but they don't (or didn't) know about it at Bessborough. Can we put it in plastics or is twine (plastic from bales) recyclable? PS if you want feedback don't have email as the only means of giving it.

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I would like to be able to recycle styrofoam and to have glass picked up at the curbside.

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I would like to be able to take items, I find useful, out of the landfills at no cost to myself. It seems to me, this would be a service to the environment - to take something out of the landfill. The person that dropped off the item already paid for this so why should I pay to take it back out. Should I be asking for a credit to take it back out??

---

I would like to know who is responsible for clean up at the unattended transfer stations. Our property borders the one in Lone Prairie and we are forever picking garbage from our property that had blown in from the transfer station.

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I would like to see a "share shed" in Arras. I would also like to see another bottle depot in Dawson Creek.

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I would like to see a share shed at the Bessborough landfill. We are continually being told to reduce, recycle, reuse, etc. but we aren't allowed to take anything from the landfill. I could just cry when I see the waste! Perfectly good wood and metal being buried or burned. Most other towns have share sheds.

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I would like to see a share shed in the Fort St. John landfill. The one in Cranbrook is very well used.

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I would like to see a system similar to LaGlance, AB where as you are given (rural residence only) a tag to put into your front window (hang from your mirror) so you can attend the maintained landfill and not pay a tipping fee for regular household waste (this tag is not transferable, and when lost, it will not be replaced until the following year) (This tag must correspond with the rural address and driver's licence for registration of the occupied vehicle and the year in question). I was not aware of the Spring/Fall Clean Up Bins for bulky waste being provided twice a year.

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I would like to see clean-up bins at Rolla Transfer Station during the spring and fall.

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I would like to see curbside recycling pickup. The local recycling depot is always too busy, making it extremely difficult to drop off items.

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I would like to see the ability returned to take home useable materials form the Landfill. This too is a valid form of recycling. It sucks to watch material that I could reuse getting buried.

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I would like to see the people who use the dumpsters inappropriately caught on camera and fined. It's very unfair on the worker who do such a good job of keeping it clean having to pick up scattered garbage and over sized items.

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I would like to somehow hear about a 95% home recycling program for everyone. I recycle 99% of every time from my home and farm. I have zero garbage. I would like to see recycling as MANDATORY. It is all possible to do. Thank you.

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I would love to see a location to drop off yard waste for composting, this should not be going into landfills.

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I would recycle anyways tipping fees are a nuisance tho' I still think it was a bad idea to fence and lock the landfill. More people dump off the side of the road than before now because it's harder to get in; gleaners cannot clean. It does provide employment and that's a good thing.

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I would recycle regardless of the tipping fees.

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I would use a share shed if there was one to use.

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I'd like to see more plastic and cardboard recycle bins at the city's cage locations or have the recycle pick up more often. The plastic amounts to at least 80% of my recycle items and can't always drop it off because the bins are over flowing. Another comment I'd like to make is I was at the DC transfer station last week and it was very well maintained. The attendee was very polite, and helpful as well.

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I'm not sure this is a PRRD issue, but I do find it very challenging to recycle glass. Glass isn't accepted in our curb side bins, which means a separate trip to the Eco Depot each week....

---

I'm slightly worried that if tipping fees are 100% vs split bw taxes, more people will continue to dump garbage in various locations NOT at the landfill. I would also like to see a compost section at the FSJ landfill. A lot of what we take to the dump is yard waste like excess grass clippings, branches, etc. that i can't compost on a small scale. Other cities in the province (e.g. Kamloops) have dedicated compost sites where you can take stuff there for free to be composted and can pay a small fee to buy back the decomposed end product. This would keep a large amount of material out of the landfill and into a product the regional district could sell. One other HUGE complaint about the FSJ landfill is the often very long line up to enter and exit the site. There needs to be one entrance and one exit, not a combined one. This would be a huge improvement to the site and would make what can be a one hour wait to get into the dump disappear!

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IT would be great if the landfills had share sheds as well for things that are used but still in good condition or wood that might be of value for others to use.

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If the share sheds were larger and could accommodate appliances/furniture, etc, I think that would be a feature that would serve the residents well.

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If tipping fee is too high people tend to dump where they are not suppose to or store their old junk on their property. I think it is better to have reasonable tipping fees and provide the coupons to folks to subsidize the removal of old junk from their property. Also if it costs too much to dump at the landfill folks in our somewhat rural area tend to drop their stuff in ditches etc.

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If you increase tipping fees too much idiots will start dumping garbage all over the place. Thanks

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If you put up cameras at the recycling facilities to catch the people dumping their garbage and misusing the recycling sites, you could then fine them. Hopefully that would help with that bad behavior. Nothing worse than going to recycle and finding the place a mess with someones shit! Catch them! FINE them!!

---

In addition to share shack I would like picking to be allowed. There is so much use able stuff that gets thrown out if someone else can use it then they should be allowed to pick it up. Reduce and reuse! Wood is a good example. Living on a farm I always need to build something. If I can keep the wood out of the landfill then that's better for everyone

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In all honesty 80 cents for bag of garbage transfer station is too cheap and is not sustainable; cost should be reflective and will increase recycling.

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In regards to question #14 - We recycle because we think that is what everyone should be doing, not because it's going to cost less tipping fees. That is a bonus!! We don't agree that our rural taxes are paying for "Door to Door Recycling" in the cities, Pouce Coupe, Dawson Creek, Fort St. John, etc. This should be rectified!!!

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In summer time we have higher volume of garbage from yard

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Increasing a 50/50 fee/tax rate from the current 37/63 would mean an increase in fees and in past this has caused some to take there garbage to the bush instead of the landfill. To help stop this more resources may need to put in place to catch and convict these individuals. The free coupons for a given weight is a great and effective start to assist in this process.

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Is there a choice not to separate waste?

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It is a half hour drive for anything bigger than household garbage and I havent seen a share shed

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It is ridiculous that Curbside recycling is not offered through the city of Dawson Creek. It's 2016!!! For a community that is considered green in so many other areas it should be a service offered that is included in our taxes

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It seems to me that you should send coupons to everyone NOW, instead of only those that used them last year. They were NOT REQUIRED last year for those of us that had transfer stations. They are now required this year. As well, it is a waste to use them for just a few bags of household waste, and that is the only way we can do it in the summer. We cannot store garbage for 3 months to reduce our cost by taking a pickup box full at once and using a coupon. We really shouldn't be doing it AT ALL, given that we live in a rural area, and garbage attracts bears. There should be a way to dispose of small amounts of garbage every week or two without penalizing us with bag fees. I believe this will encourage people to reduce garbage more than the way it is now. People have gone back to burning and burying garbage because they are angry about paying for every bit of garbage they bring! (see my suggestion about changing the coupon system to 30 bags per year above)

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Possibly there could be

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It would be great if we had door to door recycling services - especially in the winter months. It is difficult for seniors to always take their recycling to the drop offs.

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It would be handy if the dump sites accepted used oil / antifreeze Dawson Creek Transfer Station should be open 7 days / week

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It would be handy to have some recycle bins at or near the landfill as a matter of convenience.

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It would be nice to have a composting drop off for yard waste and food scraps where it would be turned into compost we could later purchase. Like in Victoria and other municipalities in BC.

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It would be nice to have a share shed at the regional landfill. Thanks for the good work.

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It's great that in Tumbler Ridge, people are still able to find things others do not want. It would be a shame if that was taken away from people who utilize others unwanted stuff.

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It's time for a change the dump should be moved to another area. Too much truck traffic

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Its disappointing as a unattended transfer site user to see people from town dumping large waste at these sites to avoid regulated sites. community members utilizing these unattended sites are paying the price and suffering the consequences of non-community members abusing the unattended sites. Community members, Fellers Heights especially have been seen cleaning up transfer sites on our own only to find the site littered the next day ...

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Keep pricing reasonable or as in past times waste materials will be dumped in inappropriate place as has happened all too often!

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Keep the spring clean-up bins for those that need it. For those that don't pay, PRRD should do a better job at managing those who dump there and are from the municipalities. Overall PRRD does a very poor job and for what the people are asking of them, they seldom deliver the needs of the people; poor and lack of planning; electoral area directors are very out-of-touch; no thought processes; poor communication to the people; even when in face-to-face meetings, lack of topic knowledge; listen to the people when asking for their input on topics that matter.

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Keeping the old dumping times would work best Keeping property taxes down would work as well. Attended transfer station - it would help to have oil deposit tanks to dump used oil into

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Keeping the old dumping times would work best Working families can not often make the dump after working all day

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Kelly Lake female attendant is very polite and most helpful. Thank you!! She does her job very well,

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Land fill sites can be very muddy after raining could do with a bit more gravel or sawdust.

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Landfill hours need to change. It should be open at 7AM. If someone has a load of garbage and needs to dispose of it they should not be expected to carry it around or leave it on until the end of the work day! I have had several loads of garbage dumped on my property and I assume that it is because inconvenient operating hours!!! There should also be free tipping fees for garbage that is picked up from ditches etc. The Peace region is absolutely gross when it comes to ditch garbage more people would help to clean up this mess if there was free tipping and better hours ( early AM)

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Landfill in Chetwynd should be open longer on business days and be open on Saturday longer. Most people work during the days and only have the weekends off. The landfill should be open on Sundays!

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Landfill service is good, but the conditions at the North Peace Landfill are not. Please consider re-implementing the bins for household waste instead of requiring dumping at the active face. Its much cleaner and safer for small volume drop-offs.

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Lets find a way to influence people to be less wasteful and more respectful

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Like to see more unattended transfer sites in our area

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Local station at Lebell subdivision gets abused, don't use it very often. We recycle most of our garbage have on site recycling and separate it at home. Dumping twice a year for additional savings. Should be able to recycle things from the landfill, if we have use for it. Right now they won't let you take anything.

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Love your local land fill and the guy who runs it is awesome. Good to deal with and keeps a clean area. Is proud of his "dump"

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Maybe if charges were all on our property taxes and free at the landfill people might take their garbage to the landfill instead of dumping it on our road! We are constantly picking up personal garbage, couches, dressers, mattresses, appliances and we pay to take it to the dump so we don't have to look at it every day! Our road is not the only one used in this manner it is terrible. I have written letters to the editor over the years etc and hope they will stop doing this but to no avail! Something needs to be done to stop this. We should have extra free coupons for all that we dispose of ourselves. Right now we have a mattress in the back of our pickup that was left on the road last week. It has to be dealt with! Every spring we go down Campbell Way and pick up the garbage off both sides of the road and take it to the dump that's on top of all the other stuff we pick up. A few months ago it was a leather couch on the side of the road. We found a cell phone inside of it but no wa

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Maybe if our garbage dumps did not have a dollar fee attached, our county would not look like one big garbage dump

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Mile 62.5 Transfer Station plays a vital role in our community as it keeps our fields and neighbourhood clean. If disposal is not available people will dump wherever. The transfer station at the Graham Halfway campsite is very important to local people of the valley. If no disposal is available the garbage will be left behind in the back country and fields when people are out camping in the area. May long is very busy up there.

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More public consultation More information should be shared with public through mass mailing to insure as many people get the information as possible

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My family knew when you when you started tipping fees and closing landfills we would see an increase in garbage being dumped wherever and sadly this has come to pass. There will always be people who will not pay extra or recycle that is why I believe in the landfills being accessible to all for no tipping fees. Put it on our taxes and be done with it. What happened to the idea of incinerating our garbage for energy instead of burying it?

---

My neighbors and I often combine garbage to make a single load for convenience. So indirectly, I do make some use of Rose Prairie landfill. It would be nice/convenient if recycling bins at mile 62.5 could be expanded a little - ex to include glass, which is heavy (I'm not as spry as I used to be and in winter, especially, the Eco Depot can be icy and hazardous)

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Need curbside collection of kitchen scraps in urban areas

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Need to improve the amount of material being recycled at the Moberly Station. It has been reported that amount of recycle material is much less than before; also, Chetwynd recycle is not receiving the cardboard material being recycled.

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Never really thought about tipping fees, but do separate items as one would do with recycling.

---

No close place in Taylor to recycle glass, batteries, pop bottles or small appliances. Recycling these things in town is a bit of a hassle.

---

No tipping fees may reduce the garbage dumped on or adjacent to the area roads. An old freezer was dumped and has sat adjacent to the 261 road (Phil Paull Road) for 2 years now! Who is responsible to pick this up? Yellowhead Road and Bridge was notified when it was dumped and it is still there.

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No, I believe in recycling and paying to dispose of waste.

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No. 10 - the answer is 3 (meets my needs); provided they don't close the bins at Progress.

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North Peace Landfill entrance is off a paved road with truck traffic. Vehicles line up on paved road waiting to enter causing a safety concern.

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Not everybody is using solid waste services. Some have bins in their yards.

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Not quite sure that I like the new means of paying - no coupons. Formerly you could share your coupons with someone who picked up garbage for you or helped you in some way, now you can't do that, and we've already paid for that in our taxes, so not sure that's the right way to go about it. This is a disadvantage for those who don't have a vehicle to take stuff they can't use to the dump.

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Not sure what a "share shed" is but it sounds like a place where you can drop off usable things and pick up usable things. Is there one at the regional landfill?

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Now that garbage tipping fees are in effect special proviso, should be made (i.e., waiving of disposal fees) for garbage collected from local road allowances and ditches by environmentally minded individuals. Those who pick up after others should not have to pay for doing so. Box 1006 Chetwynd BC V0C 1J0

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Our only complaint would be the hours of operations. Would be nice to see more open days, and consistent times on these days.

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Over-all the system is adequate

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Penalties need to be way higher for people who bring recyclable items to the landfills. ie: minimum fine that increases with repeat actions. ie: \$100, \$500, \$1,000, \$2,500, etc.

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People can be pigs; it takes 1 hour to get into the FSJ landfill and you are automatically charged \$10 for an unsecured load, as a result people throw garbage off anywhere. FSJ is a gong show. You must assume every spring you are going to need a budget for clean up large amounts of garbage. The worst is old cars that are abandoned and set on fire. Last spring we had 2 sitting around Taylor for at least six months. Old mattress and scrap lumber and other things like washers and dryers are found every spring. Somebody has to clean this shit up, it will always be the taxpayers, so jut do it and be done with it.

---

People that are or have a low income probably won't take things to the garbage dump if they are being charged high rates or any rate at all, thus you have property dwellings that are not pleasant to look at as they just leave everything in the yard instead of taking it to the dump. Also should have recycling drop containers for every household just like the garbage if you are paying taxes and garbage fees.

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Please add address to your letterhead

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Please bring back the big bins to dump garbage in at the Fort St. John landfill, saves my tires getting wrecked from going up to the active face.

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Please change hour to earlier and later

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Please do not remove the unattended transfer sites.

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Please don't take our bins! We enjoy having an option at any time available. It is unfortunate that others take advantage of them and leave a mess tho :(

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Please include 'cremation of small animals carcasses via your local vet.' By including it to your Part 1 - regular waste (domestic animal landfills only option. Thank you Sharon and Darryll Russell Fastback Holding s Ltd. PO Box 2012 Dawson Creek BC V1G 4K8

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Progress Energy has provided dumpsters at main junctions of the highway. Mile 135 being our road. That is where our garbage has gone for past two years.

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Punch card system would be great

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Question no. 10 - there are no services.

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Re #14 - All goes to same location. Would be nice to do at landfill, similar to eco depot. In the last 2 years have had 2 flat tires from nails around the woodpile at landfill. Is there anything that can be done to prevent future flat tires from going to landfill

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Recycling is really a pain for rural residences. The boxes up at Mile 54 are a big mess, often full, wrong items in them. Dragging all the recyclables back into town to the Eco Depot is not at all convenient. I would like to see a blue bag/blue box system so all recyclables can be put into one bag, deposited in a closed receptacle (picked up at each home would be even better!), and sorting done by the Eco Depot. People sorting at the collection boxes drop all kinds of items and just leave them where they fall. It is often quite an eyesore. If you make it EASY and CONVENIENT, people will do it.

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Regarding questions 13 and 14 - More so than saving money, I actually feel guilty for not recycling or disposing of waste properly (as we all should). Saving money on the tipping fee is a bonus.

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Regional District serving (airport sub) could be better / more affordable for garbage and recycling. It is disappointing that the coupon service has been cut back. We don't mind the barcode option, but the fact that there are only 4 visits. Please re-instate the 8 visits! Those of us who live outside city have larger lots and need to be able to use this service.

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Remain at current tipping fees, 37% and property tax 63%

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Remember, not all folks in the rural area have internet! No access to it either! You should have included your return mailing address on the survey

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Residents within a certain range of transfer stations should be given an ID card that they present when entering which would already contain information that your attendants request each time. Also these cards would be photo ID quality and allow for non-billing or no charges similar to the city landfills for local residents. Landfills and transfer stations were given citizens a common place to dispose of garbage not a place to charge extra

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Rural residents already pay waste management fees on our property tax. Rural residents have to drive to the dump. I don't think the BC government needs any more of our money! The clean-up coupons are a good idea. Should have more!

---

Sadly many people will do anything to save a dollar when it comes to their garbage and have no problem in dumping it in ditches, etc. to make it someone else's problem. Although our household doesn't always use the coupons (because we have nothing to take to the dump) this is a program that needs to be encouraged and maintained.

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Should be able to use coupons on construction/reno and bulky waste, could not last time, I tried. Metal drop off should be free / take it to town instead where they take it. Would be nice if Rose Prairie could have the free spring clean up bins (like I saw at Mile 62.5 years ago).

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Should get 3 more clean-up coupons for those who don't have regular garbage pick-up year round.

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Should have a green bin for grass cuttings and yard work in summer

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Should have a place to dump yard waste and organics.

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Should have made road wider at scales to accommodate dam traffic, backed up traffic is impeding two way flow

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Since recycling is at no cost and reducing garbage in the landfill is a better choice I see more people recycling, even though it is a little more time consuming

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Site C construction will cause great issues with access. BC Hydro has no interest in the public good or values.

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Some people generate more waste than others. A slightly higher tipping/user fee should be charged.

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Sunday Hours would be nice at FSJ Landfill

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Thank God for the progress transfer site. Anything to avoid dealing with the terrible service with the terrible service at the landfills. Honestly, those people are not law enforcement, so quit trying to bully people! That is not convenient, so I would rather choose to pay to go there, then see it off my taxes. Then it's to me! Also, what is going on with "free" dumping? Wonder what the administration costs of this ridiculous coupon system is costing? Why, too complicated.

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Thanks

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The Dump should be open Saturday AND Sunday. Most folks work Monday through Friday so currently only Saturday works. One day a week of availability is a pain in the ass. The Dump should be funded through 100% tipping fees. Adopt a 100% "user pay" policy -- REDUCE MY TAXES!! If I need to use the dump, I'll pay. If I don't, I don't want to pay through the unbelievable, astronomical, absurd taxes around here. And you know what? If the tipping fees are high enough, I'll start demanding that packaging is reduced, recycling is more user friendly, and I'll buy less junk that I don't need, because it'll be too expensive to get rid of it. And if I don't, it'll be my own damned fault. Thanks!

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The Fort St John Landfill is full and should be capped and moved to a different location, or a garbage/power incinerator installed to burn the garbage. I mean seriously are you planning to build mount Everest out there? I live 2 KMs away from Site and I can now see the Garbage mountain and hear the incessant noise from the loaders beep Beep BEEPING continuously what a drag as we live in the country for Peace and quiet. Also should the Dam be built and destroy our Valley, the dump will eventually slough into the reservoir.....boy now that was intelligent planning! Don't believe that will happen? There are still New and ongoing court Cases dealing with Sloughing issues with the 1st dam built. Do some overlays of so called "Predicted slough lines" of BC Hydro and the "Real Slough Lines" of landowners suffering from today. Pretty easy to see through the BC Lydro BS. Better have a back up plan.....

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The attendant at the Rolla transfer station is wonderful.

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The city and citizens who have recycle curbside pickup should bear the cost, not rural citizens. I live within FSJ city limits so use curbside pickup. I have recycled everything recyclable since NEAT began recycle depot years ago. Having a backyard garden I also compost. Broken large appliances are taken to a metal salvage company.

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The concept of coupon is a very encouraging and useful program.

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The coupons are a great idea. There is no other way to get rid of tree branches - glad to have the transfer station. Good for seniors. Clean up date is great too.

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The disposal bin at Sukunka is used by more people than the Sukunka residents. Resulting on the bin always full. The large cleanup bins have not been delivered. As for service at the Chetwynd landfill. All the attendant does is say where to dump and how much you owe. Not a lot of service. There is no recycling at the Chetwynd landfill. The PRRD talks about moving the Sukunka site to Lone Prairie. This would eliminate the use of the site from the Sukunka residents because the lone Prairie access road is treacherous in the winter. That would result in less tipping fees and a higher cost of operation of the site. If the site is to be relocated it would need to be easily as sensible for every one to be a viable change.

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The facility in Dawson works very good for me. All personnel are very helpful.

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The higher the fees get the more morons dump in the bush. Gets worse every year.

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The land fills and transfer stations are to far from us to be of any use.

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The landfill I use I am sometimes force to drive to the garbage face and the road is no suitable for passenger tires. Steel etc poking up is a safety concern. Only certain attendants do this.

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The lists of accepted and prohibited wastes / recyclables needs to be longer and more clearly defined, especially for the curbside recycling program. There are lots of items that aren't listed and are not exactly similar to the listed items. I don't want to pay fines for things that aren't supposed to be in the bin. Also, FSJ needs to ramp up the program and offer recycling for more items on curbside.

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The north peace landfill should have a reuse area where people could drop off things that others could use but can't be donated to a thrift store. It would remove those items from the land fill

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The paper copy has a spot for if you sometimes recycle, or not then Why?: Sometimes was my answer, and it is usually because someone else has taken all the bags, choosing to think of them as 'garbage'. This is before I can take the recycling, and it all ends up together.

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The recycling bin in town need to be emptied more often

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The rules and Fee schedule at the landfill is wrong, for example I had a small amount of used roofing shingles a very heavy item given the size and area while taking them to the landfill I am informed that I need to pay more as they are now renovation supplies. Last time I checked shingles were a life limited item sure to fail and need to be replaced. Why would you penalize people boosting the local economy? The next time I have so called "renovation material" I will consider burning them and save myself a trip to the dump. Please realize you can not make people pay to do the right thing.

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The staff are very particular about where you drop garbage bags. Sometimes telling you to dump away from posted sign, while sitting in car honking horn. Next time just put the "Unload Here" sign where garbage is wanted. It absolutely angers me when someone is playing on their phone instead of doing their job.

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The unattended site at Hasler Flats is a bit messy, Garbage is littered in the woods all around the site and nails are frequently strewn in the driving area. (we have suffered a flat tire on more than one occasion as a result of using this facility). We use this site for our household garbage and do use the large bins for our annual "spring" cleaning around the house which is a great service. it would be nice to see the area cleaned up around the bins once or twice a year if possible.

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There has got to be a better system of getting vehicles in and out. It is so frustrating to drive 5 minutes and wait upwards to an hour to get in and then another half hour to get out. We should not have to spend an hour or two to just dump yard waste or anything. This is not an exaggeration on the times as we have timed it.

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There is a worry that raising the tipping fees will cause others to dump their waste elsewhere, littering the surrounding area to avoid costs.

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There is no share shed to my knowledge at the Fort St. John landfill. There NEEDS to be one. See so many items that could be used. Would like to have an explanation from the PRRD as to why there isn't a share shed in FSJ. Cannot remove items in the landfill. It is so wasteful. If someone could make use of something, why can't they take it? Landfill employees who do absolutely nothing but stand around and collect bottles, could retrieve items if it's a safety issue.

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There should be a proper composting station Fort St. John composting is not new! We suggested composting to the city over 10 years ago! it still goes into the landfill! Survey says - "drop off completed survey at the Fort St. John PRRD office" but nowhere on the survey or coupon validation paper does it show an ADDRESS you have my address, why can't you give my yours?

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There should be a real recycling type site at the North Peace landfill. Having to go into town to the bottle depot & then over to the ECO depot for regular glass, cardboard, battery recycling, etc at another location is really not convenient for most people.

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There should be a share/re-use shed at Dawson Creek site. Sometimes I throw somethings out that could still be used by others and It would reduce waste and deter scavenging. Other municipalities have them and they are well received within the communities.

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Things are perfect just as they are

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This survey is a waste of postage as people will not reply and in our complex we do not need to use the landfill facilities so it doesn't apply to most of us as seniors.

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Tipping fees only encourage off site dumping

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Tipping fees penalize seniors that reside out of town and encourage illegal dumping. For business/construction companies that dispose of an unusually high amount of waste on a commercial basis a surcharge or user fee should be levied, but for residential use only the costs should be based on property tax. Would use clean-up bins if we knew where they were.

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Tipping must be too high because people are throwing their crap on dead end roads. That must stop lower fees maybe.

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Town people come out to Hasler and dump stoves fridges large bulky stuff and make a mess

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Transfer Stations need signs by Highways

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Unsure unfamisbl with some of the questions I do recycle a lot on my own

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Use the Transfer Station at Moberly Lake

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Very well run. Solid waste area

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Was concerned about getting flat tires due to debris (mulch) on roadway heading to active face in April.

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We already pay a recycling fee on batteries, tires, etc. then we have to pay again when we need to get rid of them. You should run more like Edmonton where things are sorted and organic matter is used for compost.

---

We are seniors, 2 of us. We would like the option to choose household garbage collection every other week / at 2 week intervals. I know of this option in another city and would really appreciate this option.

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We are trying to save the landfill that is why we "recycle" separate our waste

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We are very happy with the facilities available to us in FSJ. The ladies at the landfill are always cheerful and welcoming. The landfill is well looked after and very organized. They are to be commended. The combination of the EcoDepot and Bottle Drop solve our recycling chores very well. Staff at both places are helpful and kind to us old folks.

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We brought a 15 ft holiday trailer to the landfill, they charged and because there was a small fridge in it that was more they said they had to remove it. Before I was even out of the ground the compactor had destroyed the trailer with the fridge in it. Why were we charged extra? The fridge does not even contain Freon, works on ammonia.

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We burn all items that are burnable and need to dispose of the ash.

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We composte lawn clippings, leaves, garden and flower bed waste at home and at the city's pit site north of DC Campbell. During the spring clean-up so many people just bag the stuff and throw it in with the household garbage at the transfer station. It would be nice to have a pit at the transfer station so people could dump the bags and put the empty bags in a recycle bin and keep them out of the Besborough landfill.

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We desperately need a share shed at either Progress and/or Bessborough - Please!

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We do not get the clean up bins for our site.

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We feel its a privilege to have an unattended transfer station. We just wish other people would respect it and throw their garbage in it instead of beside it.

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We have a dumpster at our home; it is emptied every month (D&T Disposals). We only go to the landfill to dump items about every 1-2 years. I recycle all plastic, tin, paper, cardboard and glass products at the recycling depot in Fort St John.

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We have been recycling for years. It's part of our life style now

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We have never seen Spring/Fall Clean-up Bins in Fellers Heights. We recycle and separate waste to protect the environment and still would, even without tipping fees. We use the Fellers Heights transfer station and would love for it to be manned, to prevent misuse, even if we then need to pay tipping fees.

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We have people dump their garbage on the pipeline right of way if not being able to get into the 62.5 transfer station due to very poor opening hours.

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We keep our own compost for farm use

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We like the present system

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We live 45 minutes away and haven't used a solid waste station. Our concern is the bins are brought out in the spring and fall to the rural areas. We would like to know when they are here each time. They also come at a busy time for farmers to utilize them when they are seeding, etc. June would be a better month. More bins would be better spread around our area. When we finally realize that the bins are here they are full.

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We need a new landfill sooner than later.

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We need a yard waste/ compost facility and expanded and encouraged recycling

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We need a yard waste/compost facility. I find it odd that your survey doesn't even mention it and yet it is currently one of our greatest needs.

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We shouldn't have to put grass clippings in the garbage.

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We need to see how other garbage dumps run their operations with a view to allowing salvage. Kamloops would be a good example. It's a CRIME to see all the good wood being dumped at Bessborough. We need to include scrap car pickup service. We need to encourage a metal salvage commercial operation in Dawson Creek. We need more locations where carcasses can be disposed of, at a much lesser charge. It's bad enough we are losing our livestock/livelihood - this should be free disposal. We need a place at transfer stations where we can dispose of liquid chemicals and oils.

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We pretty much recycle everything that we can so not often do we visit the landfills/transfer stations.

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We recycle all we can. Was hoping transfer stations would help us with that recycle, but what they will take is too restrictive. DC Recycle works with us to recycle more. Your contractor continually puts restrictions on what is accepted.

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We recycle and compost so we only produce one bag of waste (or less) weekly. There is no easy disposal option for a small amount of waste not enough to use a coupon and minimum fees are expensive. Tipping fees and laziness cause people to dump in the ditches. This is a regular occurrence in our area.

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We recycle and compost. Recycling should be made as convenient as possible. The bins (at old She'll station) are often full and due to that people leave bags outside the yellow bins. There should be a bin for glass instead of having to go to Eco depot and perhaps other common items. Given how we work at recycling - separating recyclables, dropping off either at bins or Eco depot for items bins won't accept, I would like to protest the regional district funding to city FSJ for blue bins recycling program. In that program recycling is not separated by householder etc so must be costing regional district for staff to separate on top of the fact that rural landowners are paying for a service provided to city FSJ they don't receive. I understand the initiative is to encourage recycling instead of it all going to landfill, but city dwellers are a lot closer to Eco depot etc than I am. So my taxes pay for FSJ homeowners who cannot find time to recycle or who choose not to recycle unless force

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We recycle because its the right thing to do which is why cost doesn't influence this decision for us.

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We recycle because we should recycle.

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We should get more than 4 coupons per year. It will help when you see appliances and wood on the side of the roads in the country

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We take our plastics, glass, tin cans, small batteries, slick paper to the eco Depot. Glass and returnable bottles to the bottle depot.

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We use a bin service as we cant stand the attendees at the dump. We only go down there when we need to. The Clean Up Coupons are bullshit, they wont accept them when we do go to the dump. And they are not enforcing fully secured loads because our ditches are full of waste that comes off peoples insecure loads. It would be ideal to see a clean up scheduled for the 237 road, its is horrible the garbage in our ditches.

---

We would really like to see the Spring/Fall Clean-Up Bins continue to be provided twice a year. If they cannot be provided in the Doe River area could they be used at the Rolla site? This is an important service to all communities. We are a fair distance from the Bessborough landfill and it is not convenient to run with a load of household/yard waste. Providing these bins ensures that property owners have a chance to dispose of unwanted debris and not let it become an unsightly mess.

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What is a share shed? There should a convenient location for used oil recycling. Used oil can b re-refined, so really there should be a refund for returns like there are for beverage cans, etc. The people working at DC Recycling should know where used oil should be taken. The last tie I asked, they didn't know. One lady said, "Just throw it in the garbage." Which I did not like and did not do.

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When doe garbage hill turn into a toboggan hill?

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Where are the clean-up bins located. Box 177 Taylor BC V0C 2K0

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Why are dumpsters allowed any type of garbage, tires, cardboard, hot water tanks and regular garbage

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Why did you guys think Groundbirch was a place for garbage. Why not put it closer. No thinking gone in there.

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Why does the share shed at Cecil Lake stay locked. Last time i used it was just after it was put there. It is a complete wast of time to have the building if the public cant access it.

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Why don't you put a transfer station in Charlie L? The big cost going to the FSJ landfill is the travel there and back (and cost of fixing flat tires you get there). I have trouble looking at my property taxes & seeing >\$160 cost for 'solid waste' disposal, then getting dinged for dumping fees when it seems like they don't actually do much of anything there except weigh my vehicle. For household garbage it would be environmentally better just to be able to drop it at a dumpster in Charlie L on my way by, instead of having to travel to the landfill for household garbage.

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Why is Dawson Creek transfer station restricted to residential waste only?

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Why not have containrs that take all like AB except household waste

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With the mess left in and around the dumpsters at Doe River Hall and in Rolla I'm pleased to see the Regional District establishing the Rolla transfer station. I hope this encourages recycling.

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Would be nice to have a bigger opening for cardboard.

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Would like blue bins for recycling

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Would like to see a place where usable items could be exchanged to other people, lots of good lumber etc goes to waste. so much goes to waste that others could make good use of.

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Would like to see a small bin for electrical item recycling in the Hudson's Hope area. It is hard to always take these items to the Fort St John site as some seniors do not drive that far or cannot get out due to health issues.

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Would like to see curb side recycling in Chetwynd . I would recycle more if we had that.

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Would like to see curbside recycling introduced and would be willing to pay an increased property tax for it.

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Would recycle anyways, but good to save money.

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Your clean-up coupons do not work for transfer stations. They don't take them

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comment re service from attendants - my observation has been that we the public either cannot read or just do not want to pay heed. Thankful to have the transfer station, have been recycling for years but it just wasn't convenient, taking recycling to Dawson Creek. Most of the time our transfer station is very clean and if it isn't it is because residents get very sloppy with property they deem not theirs, however, it would be missed.

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curb side pick up of recycled products would be a big influence on recycling, I'm talking of the blue containers that are a match to the grey garbage containers currently in use

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curbside recycling should be 1 x / week curbside garbage should be 1 x / week

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good operation at the FSJ landfill; what is the expected lifespan of this site?

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live too far away to special trips for garbage and recycling

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no one will take old paint from industry that is say 20 years old off farms what would you like us to do with it dump it on the roads you do not have a home for it deal with it

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recycling is not meeting my needs

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send coupons each year whether its used or not, might use them next year.

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some construction/demolition is very difficult to separate

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the general public is again held financially responsible for the costs of waste management - maybe the PRRD should police all industries as the material being thrown in large industrial bins at work sites both local and remote and being dumped at the land fill then is unacceptable. all kinds of waste are being dumped unmonitored and at the end of the day the general public (ie - taxpayer) is held responsible - this is just wrong. why not go after the big guys and let the poor little resident achieve a break some times.....????????? And how about a share shed at the FSJ Dump?? or would this cut into the contractor's share of revenue????

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the line ups make a long wait at times. The commercial trucks do need their own scale.

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the new transfer stations aren't convenient for most people because we used to plan our day and include garbage disposal in it, but now we have to plan our garbage disposal around dump hours and it rarely works out.

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the problem what we have in the country is illegal dumping not very well thought through rules, like secure loads, (the PRRD is not the police) this rule is one of the reasons that we see garbage in the ditches not the other way around, as sad as it is, please use a more polite and sensitive way than it can be a success or let say it can go in the direction of success! because people don't see a reason or a meaning in that rule, also better adult education for reusing materials would be helpful, practicalities, like using old linen for cleaning etc. not like the NEAT education with or you have to do it our way people like education in a way that it doesn't look like we know it and you have to learn it or to follow (don't make a time consuming issue out of garbage as sorting etc.) printed material in the hand of the taxpayers is more efficient / goes on the board in the offices)

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the unattended transfer site in our area - Lebell is 90% of the time a dumping ground for large pieces of household items; i.e., furniture, appliances lawnmowers, etc. We are eagerly awaiting the attended transfer station start-up out here, as some of the residences in this area are not taking their larger items to recycling. I would have more to say on the matter if I lived across from this site, smaller items blowing onto property is an eye sore and a hazard for livestock.

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we are very happy with our road side recycling , thank you

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we should be allowed to scrounge at the dump and pay for stuff called recycle

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we use the transfer station because we have a lake lot. We are happy that we have this at Tomslake for us to use

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would like not to have pay for tires

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